



Countries: CANADA, UNITED STATES **Document ID:** IK1600240
Availability: ISIS, NotSIR **Revision:** 4
Major System: CAB / SLEEPER / HOOD **Created:** 12/19/2017
Current Language: English **Last Modified:** 4/16/2018
Other Languages: NONE **Author:** Andrew Boyd
Viewed: 507

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Coding Information

Copy Link	Copy Relative Link	Bookmark	Add to Favorites	Print	Provide Feedback	Helpful	Not Helpful
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Title: HX door will not open far enough

Applies To: HX

CHANGE LOG

Dealers: Please refer to the change log text box below for recent changes to this article:

Please refer to the change log text box below for recent changes to this article:

04/03/2018 - Initial Article Release

04/16/2018 - Added more detailed information, changed font.

DESCRIPTION

This document will guide the user through correcting the concern of customer stating the door will not open far enough to gain entry.

SYMPTOM(s)

Drivers door not opening far enough to gain access to the cab.

SPECIAL TOOL(s) / SOFTWARE

[Tools Resource Center](#)

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
Passenger side door strap	3514729c1	1	

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DIAGNOSTIC STEP(s)

 WARNING:	
Enter Warning Here	

CAUTION:	
Enter Caution Here	

REPAIR STEP(s)

Remove drivers side door strap (4104796c1), replace with passenger side strap (3514729c1).

IF THE VEHICLE ALREADY HAS PART NUMBER 3514729c1 INSTALLED ON THE DRIVER SIDE, DO NOT CHANGE.

REMOVAL PROCEDURE:

1. Step 1 Remove Drivers side door strap, part number 4104796c1

INSTALLATION PROCEDURE:

1. Step 1 Install Passenger side strap on drivers door, part number 3514729c1

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

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Feedback Information

Viewed: 506
Helpful: 12

Not Helpful: 0

Staff ID	Client ID	Comments	Created Date
	DY08955	You received the following feedback From: dy08955 - David Gabrielle Email Address: gabe396@aol.com Job Classification: SE008, Service Technician Dealer: TRUCK KING INTL IDEALEAS Feedback: Maybe you should give a measurement description for the door will not open far enough to gain entry for the driver's door. This would easily give a go or no go for this issue.	4/17/2018 5:54:11 AM

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