



LTB00766NAS1

TECHNICAL BULLETIN

15 MAR 2018

© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

413-01: Instrumentation and warning systems

SUBJECT/CONCERN:

Damage/Marking On The Surface Of The Instrument Cluster (IC) Lens

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery Sport (LC)	2015 Onwards	501001 Onwards	Halewood
Range Rover Evoque (LV)	2012-2014	600018-799999	Halewood
Range Rover Evoque (LV)	2014-2015	900000-999999	Halewood

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover Evoque (LV)	2015 Onwards	000051 Onwards	Halewood
Range Rover Sport (LW)	2014	001154-001205	Solihull
Range Rover Sport (LW)	2014-2015	300003-399999	Solihull
Range Rover Sport (LW)	2014-2016	500023-599999	Solihull
Range Rover Sport (LW)	2014-2018	600018-699998	Solihull
Range Rover Sport (LW)	2016 Onwards	100000 Onwards	Solihull
Range Rover Sport (LW)	2018 Onwards	400000 Onwards	Solihull
Range Rover (LG)	2013 Onwards	100000 Onwards	Solihull

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

Damage/markings on the surface of the Instrument Cluster (IC) lens.

CAUSE:

This may be caused by an object impacting against the IC lens or staining/discoloration contamination caused by using any type of cleaning product on the IC lens.

NOTES:

- Damage/markings identified by the customer or technician after the Pre-Delivery Inspection (PDI) and the vehicle is in customer ownership will not be covered by Warranty.
- Any damage/markings identified during the PDI must be rectified within 2 months 'in service'. If there is a delay in repairing the vehicle due to parts or customer availability, the damage must be recorded on the PDI check sheet and submitted with the Warranty claim.

ACTION:

Should a customer express this concern, follow the Workshop Procedure below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY
LR048302	Instrument Cluster (IC) lens - Discovery Sport (L550)	1
LR048302	Instrument Cluster (IC) lens - Range Rover Evoque (L538)	1
LR048302	Instrument Cluster (IC) lens - Range Rover Sport (L494; 2014MY+)	1
LR063634	Virtual Instrument Cluster (IC) lens - Range Rover Sport (L494; 2014MY+)	1
LR059859	Instrument Cluster (IC) lens - Range Rover (L405; 2013MY)	1
LR063634	Instrument Cluster (IC) lens - Range Rover (L405; 2014MY+)	1

WARRANTY:

NOTES:

- Damage/marketing identified by the customer or technician after the Pre-Delivery Inspection (PDI) and the vehicle is in customer ownership will not be covered by Warranty.
- Any damage/marketing identified during the Pre-Delivery Inspection (PDI) must be rectified within 2 months 'in service'. If there is a delay in repairing the vehicle due to parts or customer availability, the damage must be recorded on the PDI check sheet and submitted with the Warranty claim.

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Lens - Instrument Panel - Set - Renew - Discovery Sport (L550)	88.20.14	1.3	70	LR060341
Lens - Instrument Panel - Set - Renew - Range Rover Evoque (L538)	88.20.14	0.7	70	LR026308
Lens - Instrument Panel - Set - Renew - Range Rover Sport (L494; 2014-15MY)	88.20.14	0.6	70	LR069048
Lens - Instrument Panel - Set - Renew - Range Rover Sport (L491; 2016MY+)	88.20.14	0.5	70	LR069048
Lens - Instrument Panel - Set - Renew - Range Rover (L405; 2013MY)	88.20.14	0.6	70	LR033681
Lens - Instrument Panel - Set - Renew - Range Rover (L405; 2014MY+)	88.20.14	0.6	70	LR044861

 **NOTE:**

Normal Warranty procedures apply.

WORKSHOP PROCEDURE:

- 1 Replace the Instrument Cluster (IC) lens (see TOPIx Workshop Manual section 413-01: Instrumentation and warning systems - Removal and installation - Instrument cluster lens).