

A CUMMINS FIELD CAMPAIGN

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: L9 CM2350 L116B Intake Rocker Pedestal Cap Screw Torque Campaign for Emergency Vehicles

Number: C2018

Date: 27-Apr-2018

Expires: 20-Apr-2020 (U.S./Canada)
20-Apr-2020 (International)

Attention: U.S / Canadian Dealers
U.S / Canadian Distr./Branches and Div. Offices
Worldwide distr./ branches and Div./Reg Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This Campaign is being issued to check and torque to specification the No. 5 Intake Rocker Lever Pedestal Cap Screw on certain L9 CM2350 L116B Engines installed in Emergency Vehicles..

NOTE: This Campaign is retroactive and covers repairs performed prior to the release date of this publication.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Refer to the appropriate Service Manual, SECTION 003-008 - ROCKER LEVER ASSEMBLY for details on correct torque application.

MATERIAL DISPOSITION:

There are no materials involved in the field action.

REIMBURSEMENTS:

Parts:

There are no parts covered in this field action.

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
00-90X	Administrative Time - Open and Close Repair Order (Road Repairs - Optional)	
99-901	No. 5 Rocker Lever Cap Screw Torque (Qty 2)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
Pay Code: Distributor = X

Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WRAVIC

Attachments
c2018_esn-list.xls