	GROUP <b>BOD</b>	MODEL <b>2018MY Stinger (CK)</b>
	NUMBER <b>184</b>	DATE <b>April 2018</b>
<b>TECHNICAL SERVICE BULLETIN</b>		
<b>SUBJECT: SERVICE ACTION: REAR HATCH RATTLE REPAIR BY STRIKER ADJUSTMENT (SA347)</b>		

This bulletin provides the procedure to inspect and/or adjust the rear hatch striker on some 2018MY Stinger (CK) vehicles, produced from September 21, 2017 through December 18, 2017, which may exhibit a rattle noise while driving, especially over bumps. Follow the procedure outlined in this bulletin to adjust the rear hatch striker\*. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

\*Note that this Service Action covers ONLY vehicles outside of SA322A. All VINs in this Service Action (SA347) already had the guide bumper pads and washers installed and overslam bumpers adjusted.



**\* NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA347.

File Under: <Body>

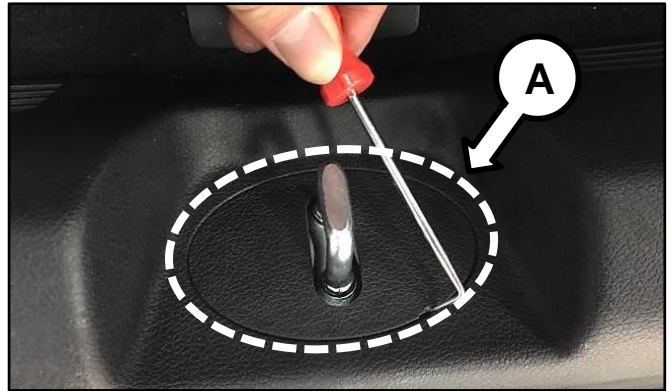
- Circulate To:     General Manager     Service Manager     Parts Manager  
 Service Advisors     Technicians     Body Shop Manager     Fleet Repair

SUBJECT:

## SERVICE ACTION: REAR HATCH RATTLE REPAIR BY STRIKER ADJUSTMENT (SA347)

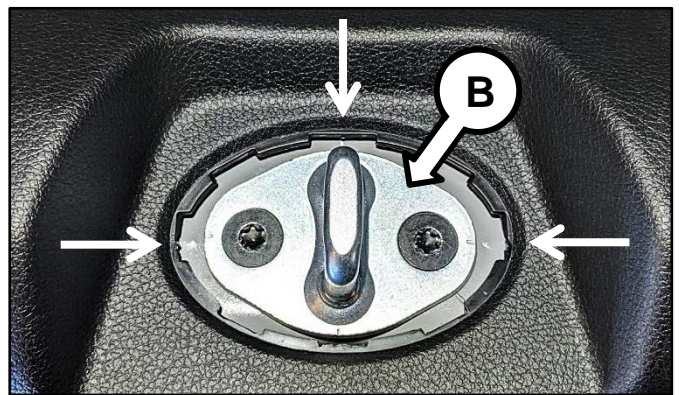
### Repair Procedure:

1. Carefully remove the striker cover (A) using a small pick tool.

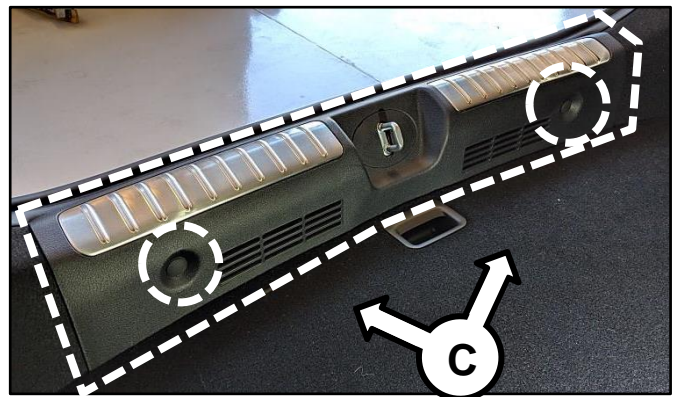


2. Inspect the alignment marks on both the body and the striker (B). The markers must be aligned to match. If so, reinstall the striker cover to complete the inspection. Road test vehicle on rough road to confirm no rattle noise is present.

If striker marks are not aligned, proceed to the next step to adjust.



3. Remove the two (2) transverse trim clips (C) using a small pick tool and pull the cover off from inside the rear trunk.



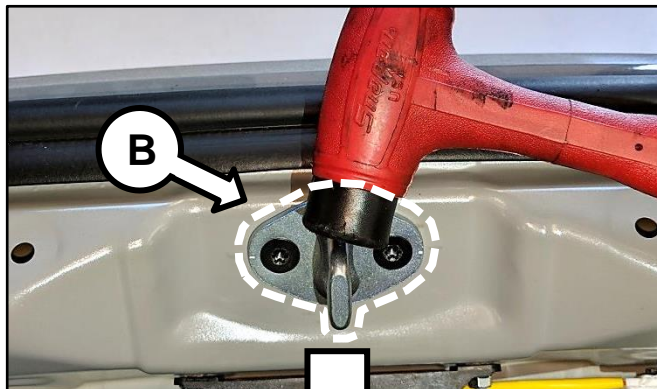
4. Loosen the two (2) tailgate striker mounting bolts (D), approximately 180° degrees counter-clockwise. Do not loosen further or remove bolts.



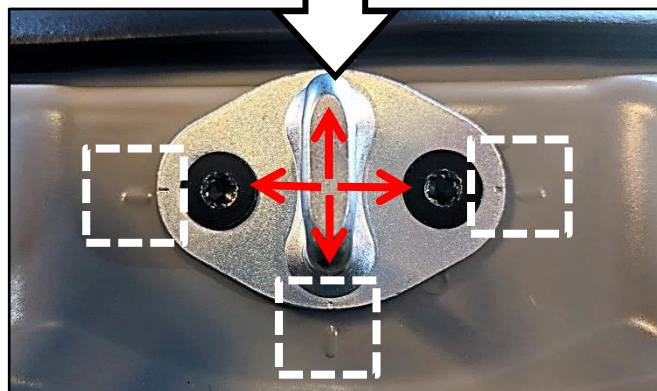
SUBJECT:

## SERVICE ACTION: REAR HATCH RATTLE REPAIR BY STRIKER ADJUSTMENT (SA347)

- Adjust the striker by moderately hitting the striker (B) with a rubber hammer in the direction required, in order to align the three (3) marker guides on striker and body.



- Alignment marks for reference. Striker may be moved in any direction.



- Once adjusted, torque striker mounting bolts to specifications and ensure tailgate door latches to striker properly.

**Tightening torque for bolts (D) :**  
**15.9 – 19.5 lb.ft (21.6 - 26.5 N.m,**  
**2.2 - 2.7 kgf.m)**



- Reinstall all removed parts in the reverse order of removal.
- Road test vehicle on rough road to confirm no rattle noise is present.

SUBJECT:

**SERVICE ACTION: REAR HATCH RATTLE REPAIR  
BY STRIKER ADJUSTMENT (SA347)**

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Stinger (CK)	September 21, 2017 through December 18, 2017

WARRANTY INFORMATION:

**N Code: N99 C Code: C99**

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	81210 C5000	0	(SA347) Striker Inspection And Test Drive	180029R0	0.3 M/H	N/A	0
		0	(SA347) Striker Inspection, Adjustment, and Test Drive	180029R1	0.4 M/H	N/A	0

<b>* NOTICE</b>
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<p><b>VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SA347</u> when accessing the WebDCS system.</b></p>
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