

You're low point drain valves are above the floor behind the water heater. (picture 1 below)

For Summer Mode the valve for the red line is parallel to the line, where the blue and red line meets the valve is forming a "T" to the line, for the blue line the valve is parallel to the line, and the white recirculation line the valve is also parallel to the line. Valves are the other way around for Winter Mode. I am seeing that yours is in Summer Mode according to the picture. Please ask your dealer why is it on Summer Mode.

We set the valves on Winter Mode and put anti-freeze in the lines before we ship out our coaches. If you don't have freezing temperature right now try and test the system if you're getting hot water and look for any leaks inside and outside the coach on the water heater outside and under the chassis on the lines going to the low point drain valves.

