BMW   SI B62 02 18
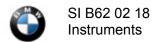Instruments

March 2018
Technical Service

VEHICLE CHECK DISPLAYS "DUE" IN CBS DATA AFTER RESET FOR 2ND OIL SERVICE

MODEL

G01 (X3)	G12 (7 Series)	G30 (5 Series Sedan)	G32 (6 Series Gran Turismo)

Production through 11/01/17.

With one or more of the following option codes:

- SA06WB - Multifunctional instrument display
- 8KL oil service interval - 12 months/15,000 km
- 8KM oil service interval - 12 months/12,000 km

SITUATION
After reset of service interval (e.g. oil change), the vehicle check is displayed as "Due" (yellow).

CAUSE
Software error in the instrument cluster high.

CORRECTION
Reprogram the vehicle with ISTA 4.08.2x or more recent version.

PROCEDURE
For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA, working through test module, if needed.
2. Program the vehicle using ISTA 4.08.2x or higher.

G01, G12, G30, G32	Target integration level: **S15A-17-11-520 or higher**

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10).

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation

PARTS INFORMATION
Parts replacement will not provide a solution to this situation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	6213461800	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

And, additionally for the:

e-Vehicles

Labor Operation:	Labor Allowance:	Description:
61 25 910	Refer to KSD2	Recharging high-voltage battery unit (to high voltage charging socket)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

Vehicle Programming and Encoding

A. The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur "during" this programming procedure:

> • Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.
>
> Please explain this additional work (The why and what) on the repair order in the claim comments section.

B. For control module failures that occurred "prior" to performing this programming procedure; and/or

C. Other work/repairs that result from performing the ISTA diagnostics and the related test plans:

> • When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in KSD2/AIR.