



SI B51 23 12
Body Equipment

March 2018
Technical Service

FRONT DOOR WINDOW/REAR SIDE WINDOW REVERSES WHEN CLOSING

New information provided by this revision is preceded by this symbol .

This Service Information bulletin replaces SI B51 23 12 **dated November 2017**.

What's New:

- Added initialization procedure to Repair Attachment A

MODEL

F12 (6 Series Convertible)

SITUATION

When using the automatic window closing feature, intermittently the rear window automatically reverses.

CAUSE

Sensitivity of the anti-trap feature

CORRECTION

Replace rear window regulators and window guide seals.



PROCEDURE

For conditions similar to the situation described:

With the vehicle in the repair shop

Follow the repair procedure in "Repair Attachment A".

For emergency (roadside) repair of vehicle with open-window condition-I

Follow the attached "Repair Attachment B" to close the rear windows in the event of an anti-trap reversal.



PARTS INFORMATION

Part Number	Description	Quantity
51 37 7 223 655	Window lifter without motor, rear left	1
51 37 7 223 656	Window lifter without motor, rear right	1
51 33 7 217 491	Front left window guide seal	1
51 33 7 217 492	Front right window guide seal	1
67 62 7 304 523	Drive for rear window lifter, left	1

67 62 7 304 524

Drive for rear window lifter, right

1



WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Diagnosis

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

Claim the diagnosis above one time with an applicable repair performed and claimed below:

Affected power window rear motor(s) were produced on or after February 25, 2011 (250211)

Defect Code:	5135002900	Power window, rear
Labor Operation:	Labor Allowance:	Description:
51 37 503	Refer to KSD2	Replacing rear left or right electrical power window regulator (Plus work) (Without window motor replacement)
Or:		
51 37 504	Refer to KSD2	Replacing rear left and right electrical power window regulator (Plus work) (Without window motor replacement)

Or:

Affected window's motor(s) were produced prior February 25, 2011 (250211)

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Defect Code:	6762021200	
Labor Operation:	Labor Allowance:	Description:
51 37 503	Refer to KSD2	Replacing rear left or right electrical power window regulator (Plus work)
And:		
67 62 525	Refer to KSD2	Removing and installing or replacing left or right flat motors for rear power window regulator (Window regulator removed)
Or:		
51 37 504	Refer to KSD2	Replacing rear left and right electrical power window regulator (Plus work) (Without window motor replacement)
And:		
67 62 535	Refer to KSD2	Removing and installing or replacing both flat motors for rear power window regulators (Window regulators removed)

And:

Defect Code:	5133093200	
Labor Operation:	Labor Allowance:	Description:
51 32 711	Refer to KSD2	Replacing rubber guide for left or right front door window (one side already has the update part installed) (Plus work)
And:		
51 99 000	2 FRU	Adjusting left or right front door window (Associated work with the above)
Or:		
51 32 712	Refer to KSD2	Replacing rubber guide on both front door windows (Plus work)
And:		
51 99 000	4 FRU	Adjusting both front door windows (Associated work with the above)

Work time labor operation code 51 99 000 is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required.

And:

Perform and claim the following one time with an applicable repair performed above:

Labor Operation:	Labor Allowance:	Description:
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Encoding

If a vehicle is affected simultaneously by another Technical Campaign or repair which also requires programming of the control units, the programming work may only be invoiced once.

ISTA automatically reprograms and codes all the vehicle control modules that do not have the latest software i-level. If one or more control module failures occur “during” this programming procedure:

- Please claim this “consequential” control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Control module failures that occurred “prior” to performing this programming procedure:

- When “covered” under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

Other Repairs

If performing the ISTA diagnostics and related test plans results with other eligible and covered work, claim this work with the applicable defect code and labor operations listed in KSD2.

Posted: Thursday, March 1, 2018

ATTACHMENTS

View PDF attachment [B512312 Repair Attachment A.](#)

View PDF attachment [Repair Attachment B.](#)

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