



TIFFIN

MOTORHOMES

105 2nd Street NW
Red Bay, Alabama 35582

SB-57

Multiplex System Programming Update, 2018 Allegro Buses and Phaetons

January 25, 2018

Dear Tiffin Owner,

It has come to our attention that on some 2018 Allegro Bus and Phaeton motorhomes, there is the possibility that the inverter may stop charging the house batteries after one charging sequence even with the motorhome plugged into shore power. This could lead to the house batteries not charging while plugged into shore power. To repair this, the multiplex system program needs to have a programming update installed.

We have included the parts and instructions need to update this system. Please take this letter, the enclosed parts and instruction kit, and the completion form to a reputable dealer *or* service center *of your choice* to have this work done. We are allowing 12 minutes for this repair to be completed.

If you have any questions about this notice, please contact the Tiffin warranty department at 256-356-8661 extension 2176 or email jeannie.madden@tiffinmotorhomes.com

We regret any inconvenience this action may cause, but feel certain you understand our interest in the continued use and enjoyment of your motorhome.

Thank you,

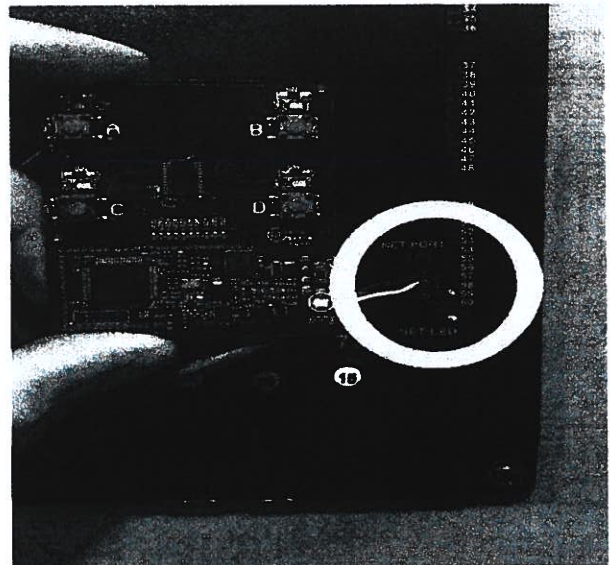
Tiffin Motorhomes, Inc.
Enclosures

INSTRUCTIONS

Performing the Magnum Update via the Programmer Switch Panel

1. After you have removed the Programmer Switch Panel from the packaging, you will need to plug the Programmer Switch Panel into an available NET PORT on the Spyder device located within your motorcoach.

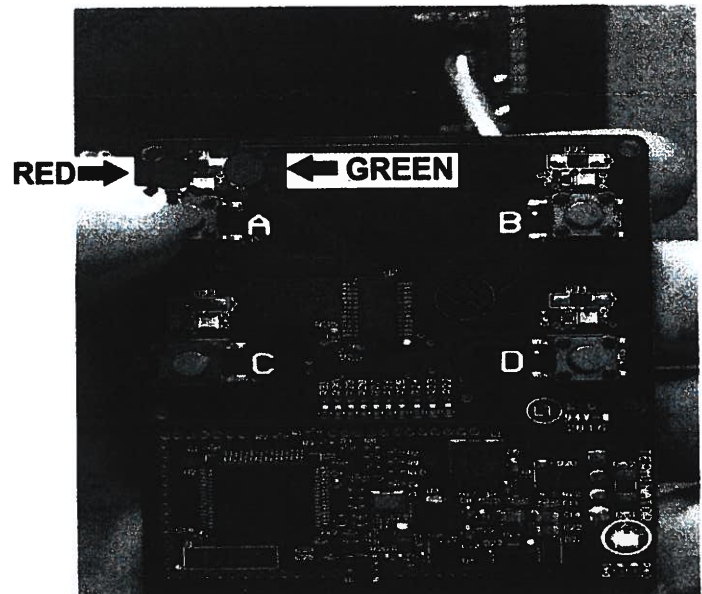
An easy location to find a NET PORT is on the front of a Spyder G6 Panel. In a Tiffin Motorhome, you can find one of these G6 Panels located in the rear closet or rear bathroom, hidden behind a closet or cabinet door. Please reference Picture 1-A for an example of where to plug in your Programmer Switch Panel.



Picture 1-A

2. Once you plug the Programmer Switch Panel in the NET PORT on the front of the G6 Panel, you should see a bright LED light turn on solid GREEN. This indicates that your Programmer Switch Panel is on and functioning properly. Once you have verified this, you will notice that there are 4 buttons labeled as A - D. For this application, you will want to press Button A only. When you press Button A, you should see the LED flash RED/GREEN. This indicates that the update is in progress. (Often times, the update is performed so quickly that you do not see the RED LED color.)

When "Button A" LED turns solid GREEN, this indicates that the programming is successful and you can now unplug the Programmer Switch Panel from the NET PORT. Refer to Picture 1-B for "Button A" location.



Picture 1-B

3. In the event you see any other LED light colors such as a solid RED, AMBER or BLUE, please contact Spyder Controls at 1-866-919-9092