



Technical Information Bulletin

E200



Section

Instruments/Gauges - 03

Subject

T680/T880 Incorrect fuel economy displayed on the dash

Release Date

3/7/2018

Condition

The fuel economy displayed on the dash may change and be incorrect after a key cycle.

Chassis Affected

All T680 and T880 vehicles with an EPA2017 MY2017 PACCAR MX-11 or MX-13 engine and PCI software below RC6.

Action

FIX-AS-FAIL

If a customer comes into your dealership and demonstrates the condition above, review DWWC or SIR for "Complete" next to the "E232" campaign code prior to performing this repair.

- If [E232](#) is still outstanding, then perform E232 and file warranty claim for E232. Do not file a claim for this bulletin.
- If the vehicle is not included in E232 and the engine software is less than RC6, then perform the procedure below and file a claim for this bulletin.

Warranty

Through Standard Warranty (includes Extended Warranty) Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to update the engine software if [E232](#) is not applicable to the vehicle. Use Quick Claim code E200.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

Kenworth dealers may perform E200 repairs on Peterbilt chassis, but Quick Claims do not apply. For Peterbilt chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims", the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim", then manually enter claim codes (Campaign #, Failure type, and SRT).

Take-Off Parts Disposition: N/A

CLAIM CODING			
Failure Location:	045-021-003	Work Accomplished:	58
Failure Type:	363	Responsibility Code:	01
SRT Code:	045-986	Claim Type:	A/D

Procedure

Check to see if the PCI software is at or above RC6.

- If it is below RC6, see bulletin [E134](#) for instructions to program the engine with the latest available software.
- If the software is at or above RC6, start a SupportLink case.

Authored by: OF

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