

COMAND Online: Live Traffic/ free browsing inoperative, incorrect date in system settings

Topic number	LI82.85-P-067747
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	02-22-2018
Validity	Model 205, 253 with code 531 (COMAND Online) and 807/808.
Reason for change	
Reason for block	

Complaint:

One or more of the following behaviors may occur:

- The Live Traffic function does not work.
- The system settings in the COMAND Online control unit (A26/17) display a date in the year 2035 or 2036 .
- Internet radio inoperative
- Free browsing inoperative

Attachments	
File	Description
Falsches Datum.jpg	Wrong date

Cause:

Possibly the wrong date is stored in the COMAND Online control unit (A26/17).

Possibly the software release of COMAND Online control unit (A26/17).

Remedy:

1.) Software update for COMAND Online control unit (A26/17) to software release E232.5 (17/25.05).

The required software release is available with XENTRY version 09/2017 or newer.

2.) Run Epoch Offset in the Dealer menu. To do so, press the Vehicle button and slide the controller downwards to System setting. Push controller to left and hold there for approx. 8 seconds. The "Dealer Menu" selection is then shown. Then select the following menu items: # Car # Time # Epoch Offset #1999-2019

Press the "Back" button to exit the Dealer menu again and check/correct the date in COMAND Online (A26/17) menu settings.

Following the bus idle period, check the Live Traffic function during a test drive.

XENTRY TIPS

Symptoms
Communication/information / Communication / Navigation / Navigation - Function / Individual functions are not selectable/not available in navigation mode
Communication/information / Information display / Displays / Clock / Nonfunctional
Communication/information / Information display / Displays / Clock / Synchronization with navigation system nonfunctional
Communication/information / Communication / Navigation / Traffic information / Dynamic navigation system nonfunctional
Communication/information / Communication / Navigation / Traffic information / Service unavailable
Communication/information / Communication / Navigation / Traffic information / Contract term faulty

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
54-0650	MAINTAIN ON-BOARD ELECTRICAL SYSTEM VOLTAGE		53623 50	
82-9905	PERFORM SOFTWARE UPDATE FOR RADIO/COMAND		53623 50	

Attachments

Falsches Datum.jpg:

