

Noises from upper instrument panel cover (centerfill grille) BR213, BR238

Topic number	LI68.10-P-064592
Version	7
Function group	68.10 Instrument panel
Date	02-08-2018
Validity	BR213, BR238 For vehicles as of manufacturing date 01.07.2017, the attached analysis sheet must always be filled out and sent via a TIPS case to Product Support Interior - GSP/TPB (Marcus Benzinger).
Reason for change	New for vehicles after CP2
Reason for block	

Complaint:

Noise on instrument panel cover at top through sound excitation and irregularities in the road surface.

Attachments	
File	Description
Analyseblatt - Deutsche Version - Geräusche Centerfill-Gitter.pdf	Analysis sheet - German version - Noises at centerfill grille
Analyzing sheet -English version - noises on centerfill-grid.pdf	Analysis sheet - English version - Noises at centerfill grille

Cause:

Covering makes contact with instrument panel

Remedy:

Cut felt to size 10X25 mm.

Apply felt to marked area (Pic. 1).

Apply light coating of Krytox A000 989 36 60 to clip contact areas (Pic. 2).

Install matting (Pic.3, 4 and 5).

A213 689 10 00 (LHD, RHD not HUD)

A213 689 11 00 (LHD, RHD HUD variant)

In addition, for all variants (LHD/RHD;with and without HUD), cut pieces of felt to size 15x40x1 and glue around the left and right hooks of the defroster vent.

For vehicles as of manufacturing date 01.07.2017, the attached analysis sheet must always be filled out and sent via a PTSS case.

Attachments	
File	Description
Abdeckung Instrumententafel oben Pic.1.JPG	A rib is located at this point on the component. A 10x2x25 mm piece of felt must be fitted over this rib.

XENTRY TIPS

Abdeckung Instrumententafel oben Pic.2.JPG	Apply coating of Krytox to these points
Abdeckung Instrumententafel oben Pic.3.JPG	Attach matting to front of tabs on centerfill grille
Abdeckung Instrumententafel oben Pic.4.JPG	Fix non-woven cloth into place on metal clamps
Abdeckung Instrumententafel oben Pic.5.JPG	Make sure that the opening in the area of the catch hooks was correctly mounted
Haken der Entfrosterdüse Filzen Pic.6.JPG	Glue felt around left and right hooks of defroster vent

Symptoms

Body / Interior equipment / Instrument panel / Noise

Parts

Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 001 983 40 10	05		Felt strip	3	Cut felt strips to suitable size	X
A 000 989 36 60			Krytox	1		X
A 213 689 10 00			Matting	1		X
A 213 689 11 00			Matting	1	HUD variant	X

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
68-0000	REMOVE/INSTALL UPPER INSTRUMENT PANEL COVER	001	68300 36	
68-0000	APPLY FELT TO INSTRUMENT PANEL COVER	002	68300 36	Apply felt to marked points (Pic.1)
02-3952	FILL OUT ANALYSIS SHEET FOR NOISE COMPLAINTS WITH CENTERFILL	002	68300 36	For responses, please adhere strictly to the questions/specifications in the analysis sheet.

Attachments

Abdeckung Instrumententafel oben Pic.1.JPG:



XENTRY TIPS

Abdeckung Instrumen-
tentafel oben Pic.2.JPG:



Abdeckung Instrumen-
tentafel oben Pic.3.JPG:



Abdeckung Instrumen-
tentafel oben Pic.4.JPG:

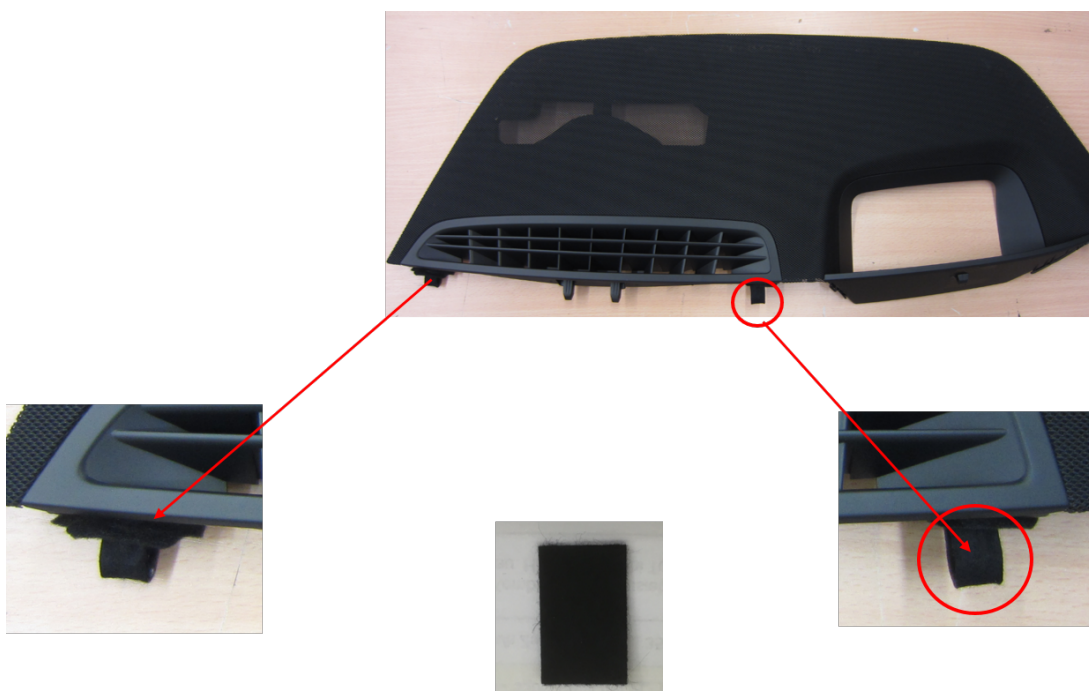


XENTRY TIPS

Abdeckung Instrumen-
tentafel oben Pic.5.JPG:



Haken der Entfrosterdü-
se Filzen Pic.6.JPG:



	Analyzing sheet – noises on centerfill-grid series 213/238
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TYP: All vehicles series 213 and 238 with production date after 1st July 2017

Workshop	
FIN/VIN	
Initial registration date	
Date of repair	
Mileage (add unit: km/miles)	

1. Is it possible to reproduce the noise (if yes, in what way can this be achieved?)?

2. Detailed description of the noise.
Please attach sound-/videofiles in the TIPS/PTSS-case.

3. Detailed description of the environmental conditions that cause the noises.
Please note as many characteristics as possible (ex: road conditions, chassis settings, climate conditions, speed, music –volume/bass or specific song).

4. Description of where on the centerfill-grid the noises are coming from.
Please attach a picture in the TIPS/PTSS-case that shows the centerfill-grid (rear view) in condition before measures will be implemented. The places that cause the sounds should be marked clearly by circles.

5. Detailed description of the measures that were carried out to solve the noise complaints.
Please attach detailed pictures of the places/measures that were worked on in the TIPS/PTSS-case.