

COMAND Online: Address book of mobile phone is not transferred

Topic number	LI82.70-P-066766
Version	3
Function group	82.70 Telephone, Voice-control-system(VCS)
Date	01-11-2018
Validity	Model 205 with code 531 and code 807/808 Model 217 with code 531 and code 807 Model 222 with code 531 and code 807 Model 253 with code 531 and code 807/808
Reason for change	Remedy file suffix adapted
Reason for block	

Complaint:

The address book of the mobile phone is not transferred. The message "Data being read ... Please wait" is shown on the display (A40/8) of the COMAND Online (A40/3, A26/17).

The complaint occurs irrespective of the mobile phone used.

Cause:

Possible software release of COMAND Online (A40/3, A26/17).

Remedy:

Please make sure that automatic address book download is activated in the Settings of COMAND Online (A40/3, A26/17).

Model series 217/222:

Repeat or perform new initial startup of COMAND Online (A40/3) with Regio ECU software 09/2017.

After the software update the software number is E229.7, 17/12.05.

Model series 205/253:

Repeat or perform new initial startup of COMAND Online (A26/17) with Regio ECU software 09/2017 and the .ini data pool included in the attachment. To do so, please store the .ini file on a USB flash drive in the root directory at the top level. Please make sure that the file has an .ini suffix only and not .jpg!

Insert USB flash drive into diagnostic system before starting the programming procedure (for Kit2 into Connect, for Kit3 into Tab) and start the adaptations/updates for the control unit software (online).

After the update assess the customer complaint again. The software number here is E232.5, 17/25.05.

If the complaint continues to exist after the software update, please create a PTSS case.

Attachments

XENTRY TIPS

File	Description
Flashware.ini	Data pool

Symptoms
Communication/information / Communication / Mobile phone / Telephone / Telephone book malfunction

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8210R 50	

Attachments
Flashware.ini:
