

Service Update

18049 Intermittent Loss of Tail Lamps



Reference Number: N172131740

Release Date: February 2018
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	XTS	2018	2018		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2018 model year Cadillac XTS vehicles may have a multi-use relay assembly that is not fully seated in the underhood buss electrical center. This can cause an intermittent loss of tail lamps.
Correction	Dealers are to remove, inspect, and if necessary, replace the multi-use relay assembly (tail lamp/park lamp).

Parts

Quantity	Part Name	Part No.
1 (As Req.)	Multi-Use Relay Assembly (Tail Lamp/Park Lamp)	19116962

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103658	Remove and Inspect Micro Relay 11 (Tail Lamp/Park Lamp) (Includes Replacement)	0.2	ZFAT	N/A

Service Procedure

1. Open the hood.

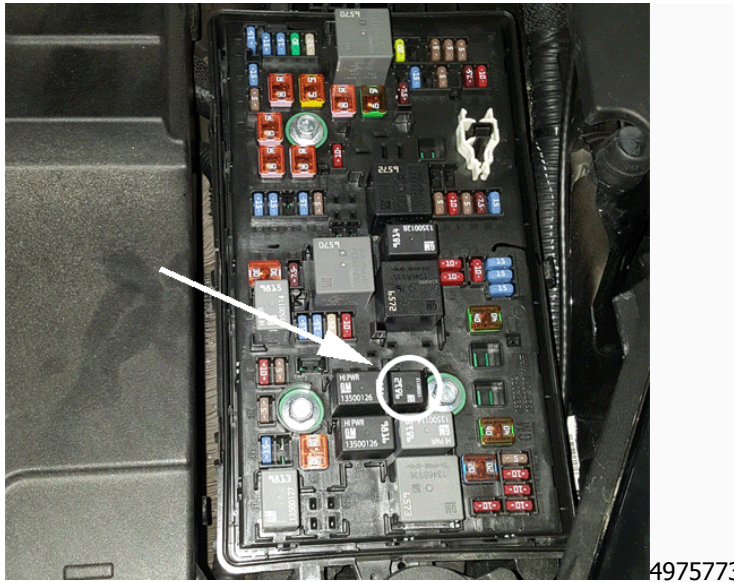


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2. Locate the front compartment fuse block.
3. Remove the fuse block cover.

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4. Remove and inspect Micro Relay 11 for signs of arcing or damage (Tail Lamp/Park Lamp).
5. Reinstall (or replace if necessary) Micro Relay 11.
6. Perform a visual inspection of the fuse block to ensure all other relays are completely seated.
7. Reinstall the fuse block cover and close the hood.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4678
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 26, 2018
Subject: 18049 - Service Update
Intermittent Loss of Tail Lamps
Models: 2018 Cadillac XTS
To: All General Motors Dealers

General Motors is releasing Service Update 18049 today. The total number of U.S. vehicles involved is approximately 3,976. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 27, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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