




SI B71 01 18  
Tools and Accessories (Engine-Chassis)

February 2018  
Technical Service

## SERVICE ACTION: REPLACE OWNER'S MANUAL

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

### What's New:

- Clarified replacement information.

### MODEL

G01 (X3)		
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### AFFECTED VEHICLES

This Service Action involves 6,519 X3 produced 10/3/2016 through 11/30/2017

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

### SITUATION

Vehicle owner may attempt to tow a load which exceeds the towing capacity of the vehicle.

### CAUSE

Owner's Manual displays incorrect data for towing capacities.



### CORRECTION

Replace the owner's manual.



Note: Only the printed owner's manual needs to be replaced. The interactive owner's manual is not affected by the incorrect technical data.



### PROCEDURE

For all vehicles specified:

1. Remove and discard existing Owner's manual.
2. Replace Owner's manual with new version displaying accurate trailer load data.

### PARTS INFORMATION

Part Number	Description	Quantity

01 40 2 721 427

Owner's Handbook, G01, English - US

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## WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>0099840100</b>	
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**Completion "before" vehicle delivery to the customer or the vehicle is already in the workshop**

Labor Operation:	Labor Allowance:	Description:
00 65 918	3 FRU	Replace the Owner's Manual (Plus work)

Or:

**Completion after vehicle delivery to the customer**

Labor Operation:	Labor Allowance:	Description:
00 65 255	5 FRU	Replace the Owner's Manual (Main work)

Posted: Thursday, February 22, 2018

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