



SI B54 02 18
Special Roofs

February 2018
Technical Service

NOISES FROM THE C-PILLAR AREA OF THE CONVERTIBLE TOP

MODEL

F33 (4 Series Convertible)	F83 (M4 Convertible)
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SITUATION

Cracking or clicking noises can be heard from the rear area of the convertible top (C-pillar area) when driving on uneven roads.

CAUSE

The C-pillar flap is contacting the convertible top linkage, causing noise in the area shown below.



CORRECTION

Grease the interfering surfaces between the C-pillar flap and convertible top linkage.

PROCEDURE

For conditions that are similar to the situation described:

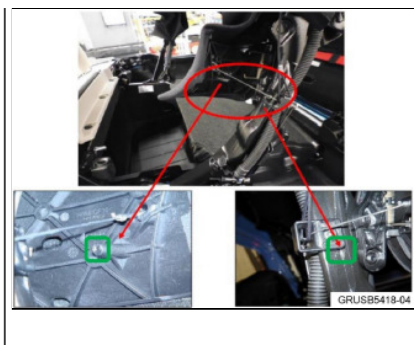


1. Position the retractable hardtop to an intermediate position that allows access to the C-pillar flap.

2. Using a brush, grease the surfaces marked in the photo.

Grease part number:

83 19 2 157 321



PARTS INFORMATION

Part Number	Description	Quantity
83 19 2 157 321	Grease (20g)	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5437083900	
Labor Operation:	Labor Allowance:	Description:
54 99 000	4 FRU	Work time to grease contact point at C-Pillar (Main work)
Or:		
54 99 000	3 FRU	Work time to grease contact point at C-Pillar (Plus work-Vehicle already in workshop)

And:

Sublet – Bulk Materials

Sublet Code 4	See the sublet reimbursement calculations below	Reimbursement for the repair-related bulk materials (Do not use part numbers for claim submission)
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Sublet reimbursement calculation for claiming repair-related bulk materials (BMW part numbers) is at the dealer net price for the “quantities used” plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

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