

Measure no.

US 63948656-02

Subject

HP Race engine spoiler cracked

Status date (mm/dd/yy)

2/1/18

Status

Accepted

Organization

US, MOT

Date created (mm/dd/yy)

2/1/18

Created by

Annett Salzmänn

PQM Problem reference**Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

Vehicles affected**E series**

K60

Engine**Body****Production period (from/to)**

(mm/dd/yy)

Comment on production period**Feedback (all cases relating to**

measure up to) (mm/dd/yy)

/

Complaint

We are getting complaints from some European markets that the HP Race engine spoiler is cracked/broken at the lower edge after unpacking although the packaging is not damaged.

Cause

Unlike the usual delivery of a K46 in a reusable frame, the K60 is exclusively delivered WITH the engine spoiler already mounted and also throughout Europe in disposable packaging.

After checking the situation in Berlin, it was ascertained that all vehicles leave the factory without any such damage to the engine spoiler.

Such damage occurs only if the motorcycle with mounted engine spoiler is pushed forward out of the disposable packaging, see the photo "the moment before". The rear wheel drops/rolls in the recess on the floor and the engine spoiler collides with the front wedge of the packaging.

Measure

Please check the condition of the HP Race engine spoiler BEFORE unpacking and sliding off the pallet and document and photograph any existing damage to the engine spoiler.

Please inform the employees in the retail outlets that the HP4 Race must not be rolled forward out of the packaging or not before placing something in the recess.

With immediate effect, after rechecking the motorcycle on the pallet, a warning that the motorcycle must only be rolled backwards out of the packaging is affixed in the factory. Additionally, as of March 2018, a corresponding warning note about unpacking will be linked in the repair instructions.

Complaint

	Fault location	Fault type	Fault place
▶	46/63 Trim panel, front, bottom (engine, spoiler)	Fracture	Both sides / all

Cause

#	Fault location	Fault type	Fault place
▶ 1	46/63 Motor spoiler	Damage	Bottom
	Repair Task	Special Clearance	Area
	Checking, repairing, replacing	No	Body and Trim

Fault code

Prozman / DIS / ISTA / ISTA/P

System	State	Version
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