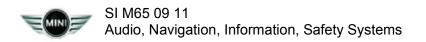
TIS Service Bulletin Page 1 of 2



February 2018 **Technical Service** 

# MINI Radio Boost CD Is Resetting Itself and Audio Malfunctions

New information provided by this revision is preceded by this symbol



This Service Information bulletin replaces SI M65 09 11 dated August 2012

#### What's New:

Warranty Information section updated

## **MODEL**

R55 (Cooper Clubman, Cooper S Clubman, John Cooper Works Clubman)	R56 (Cooper, Cooper S, John Cooper Works)	R57 (Cooper Convertible, Cooper S Convertible, John Cooper Works Convertible)	R60 (Cooper Countryman, Cooper S Countryman, Cooper S Countryman All4)
Vehicles produced from 08/2010 to 03/2011 with option 6FC (Radio MINI Boost CD)			

## SITUATION

Intermittently the radio is resetting by itself, the display is blank, and the audio output makes a loud popping noise or is inoperative.

#### CAUSE

Internal fault in the radio



Check fault memory using ISTA

Replace Radio

Program vehicle with ISTA/P



Perform diagnostics using the latest ISTA version.

Note: When the ISTA system message displays: Battery voltage only "XX.XX" V. Connect charger.

Please note the displayed battery voltage reading in the repair order comments section.

Important: Fault Code "0xABEB: Error in connection from Diversity to Antennas" can be ignored for this issue; no need to perform the test module.

If no other fault code besides "0xABEB" is stored, replace the radio and program the vehicle.

TIS Service Bulletin Page 2 of 2

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

#### PARTS INFORMATION

Part Number	Description	Quantity
Refer to EPC (VIN specific)	MINI Radio BOOST CD	1

#### WARRANTY INFORMATION

This service information bulletin provides technical, diagnostic and/or repair-related information.

Posted: Monday, February 12, 2018

[ Copyright ©2018 BMW of North America, Inc. ]