

E-PACE

A Customer may report the air blowing through the HVAC vents on one side is noticeably cooler than the other side.

A potential concern has been identified on a specific vehicles within a limited VIN range. A customer may report that regardless of the temperature setting, one side HVAC vents is blowing noticeably cooler than the other side. This is likely due to the HVAC module software. A revised HVAC module software has been developed to address this concern. Service Action H100 is being published to proactively update the HVAC module software in the affected vehicles. Unsold vehicles must be updated before customer handover. Customer vehicles should be updated at the next available service opportunity.

H100NAS1
On Sign-off