

Subject: BLIND SPOT MONITORING (BSM) DOES NOT OPERATE AFTER REPAIR	Service Alert No.: SA-013/18
	Last Issued: 03/06/2018

APPLICABLE MODEL(S)/VINS

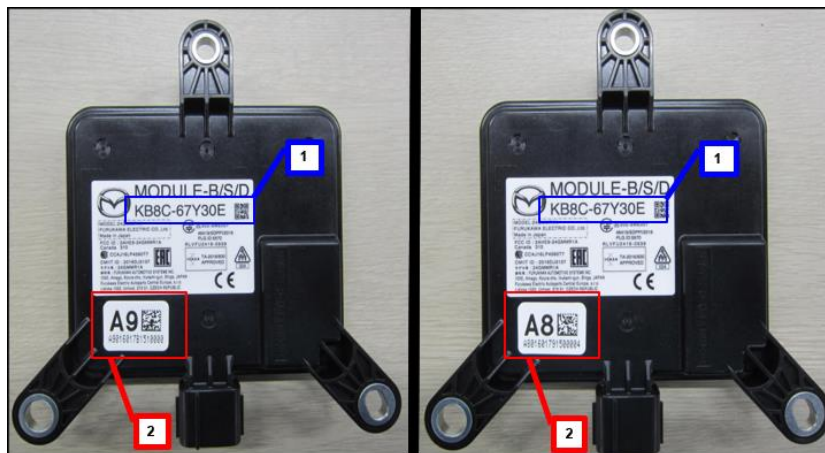
2017-2018 CX-5

DESCRIPTION

Some customer's may complain that the blind spot monitoring (BSM) is not operating, and the key ON bulb check is OK with no DTCs stored in memory. This issue could be caused by mis-matched BSM modules, especially if the vehicle was recently involved in an accident or work was done on the BSM system. To check if this is the issue, refer to the Repair Procedure.

REPAIR PROCEDURE

1. Remove the rear bumper according to the instruction on MGSS (REAR BUMPER REMOVAL/INSTALLATION).
2. Inspect the labels (1) and (2) on the BSM modules (P/N KB8C-67Y30E).
 - If one module has 2 digit alphanumeric label with "A8" and the other has label "A9", replace the "A9" module with an "A8" module. "A9" modules have been quarantined and only "A8" modules are available from Parts Inventory.
 - If both modules have the same 2 digit alphanumeric label (both have "A8" or "A9" labels), this is not the issue. Refer to BSM troubleshooting procedures on MGSS.



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3. Install the rear bumper after troubleshooting is complete.

WARRANTY INFORMATION

Use the applicable Warranty Wizard labor operation and the time for the side/vehicle as necessary.

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