

<b>Reference</b>	SSM73810
<b>Models</b>	Range Rover / L405 Range Rover Sport / L494
<b>Title</b>	Satellite Navigation feedback accent does not maintain American English language setting
<b>Category</b>	Electrical
<b>Last modified</b>	29-Mar-2018 00:00:00
<b>Symptom</b>	207000 Entertainment Systems
<b>Content</b>	<p><b>Issue:</b> A customer may report that the Satellite Navigation and text message voice feedback accent does not play back in 'American English' at the next ignition cycle, following selection on the language settings menu. The settings menu will correctly display 'American English' however the voice play back will be in 'British English'. If 'American English' is reselected in the settings menu the voice playback will revert back to 'American English' for current ignition cycle only.</p> <p>The concern will only occur when 'American English' is selected on 2018MY only, all other language settings are not affected.</p> <p><b>Cause:</b> Infotainment Master Controller software.</p> <p><b>Action:</b> Reconfigure the Infotainment Master Controller (IMC) and Infotainment Slave Controller (ISC) where fitted using Pathfinder P150 or later.</p> <p>Please follow the service procedure steps listed in Technical Service Bulletin (TSB) LTB01108V3 'InControl Touch Pro Features May Not Function As Expected' to successfully update the IMC and ISC. The TSB will be updated with this latest fix included in the near future.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>