Reference	SSM73819
Models	Discovery Sport / L550
Title	L550 - Outer Tail Lamp - Lower Edge Chip/Delamination
Category	Electrical
Last modified	26-Mar-2018 00:00:00
Symptom	201000 Lighting Systems
Attachments	Attach.pdf
Contont	loouer

Content

Issue:

A customer may report a chip or delamination to the bottom edge of the outer tail lamp on their vehicle and on inspection no external causal factors can be determined.

The concern resembles 1 of 3 examples shown in the SSM attachment.

Cause:

Insufficient pressure applied to the lamp unit during manufacture results in delamination of the lens.

Action:

For vehicles prior to SALCA2BX1JH738157:

• Refer to Topix Section 417-01, Outer Tail Lamp Assembly.

For vehicles after SALCA2BX1JH738157:

- Raise an EPQR, including images and a description of the customer concern.
- Refer to Topix Section 417-01, Outer Tail Lamp Assembly.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.