

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED

MODEL YEAR(S) AFFECTED

TSB #

3/22/2018

2018

513

MODEL

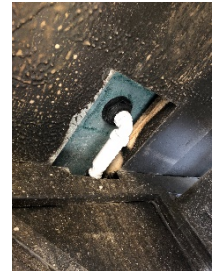
Bay Star Sport	☐	Ventana	☒	Essex	☐
Bay Star	☐	Dutch Star	☐	King Aire	☐
Canyon Star	☐	Mountain Aire	☐	New Aire	☐
Ventana LE	☐	London Aire	☐	Other	☐

DESCRIPTION

Certain Ventana coaches with a 4311 floorplan may have been built without a plumbing access cover for the shower drain in the rear wheel well.

Inspect any Ventana 4311 coaches to determine if the shower drain is exposed in the driver side wheel well. If it is, follow the action steps listed below.

Affected Coaches: Refer to the attached population list for potential affected coaches.



RECOMMENDED ACTION

If a cover is needed, contact your Newmar Service Account Manager to obtain authorization and order parts.

Repair Procedure: Fully extend the rear jacks for clearance, and place jack stands under the coach as a safety measure. Insulate the opening. If necessary, clean the area to be sealed. Apply a bead of sealant to the cover near the edges. Screw the cover over the hole into the metal frame using self-tapping screws and into the wood framing around the hole using washer head screws. Apply additional sealant over the screws and around the perimeter of the cover to prevent water from entering the plumbing access.

Parts:

- (1 ea.) Black Aluminum 16" x 18" with 4" 90 degree bend on 18" side (Newmar part #265471)
- (1 ea.) Black Sikaflex Tube (Newmar part #52760)
- (.002 ea.) R11 Insulation (Newmar part #115871)
- (12 ea.) 8x1 Washer Head Screws (Newmar part #11880)
- (4 ea.) 8x1 Self-tapping Screws (Newmar part #135622)

Flat Rate Code: TSB 513

Labor Time: .5 hr.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

Production #	VIN Number	Year	Brand	Type	Floor Plan	Chassis	Date In	Date Out
413717	4UZFCHE5JCJX3639	2018	VT	DP	4311	FL	10/24/2017	11/1/2017