



Solution

Title (customer effect) REQUEST REGEN Button Missing From EATS Status and DPF Status Screens In Instrument Cluster (IC) - Chassis Equipped With New (Updated) Cluster Design - **Model Year 2018 And Newer**

Cause Model year 2018 (Generation 2) Chassis may not display the REQUEST REGEN button on the EATS Status and DPF Status screens in the instrument cluster. This may occur following a software update.

Solution An update to the Instrument Cluster software changed the location of the option to request a Parked Regeneration in the Aftertreatment screens in the driver display on units equipped with new style (color display) clusters.

Previously, the REQUEST REGEN button was located at the bottom of the screen on both the EATS Status and DPF Status menus as shown below:



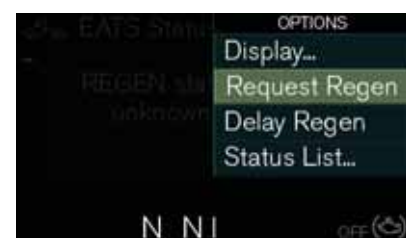
Following the update, the option to request a Parked Regen is no longer present directly on the Status screens:



Request Regen is now included in the OPTIONS menu off of each of these screens as seen below. The function can only be selected if a parked regeneration is required, and is locked out if the unit is not stationary.



Inactive. Vehicle in motion or regen not needed



Active. Button can be pressed

Solution visibility	Dealer distribution
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Function(s)/component(s) affected

Function affected	DPF , SCR , MID 140 – IC04 / IC05 , information display control unit
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Function Group

Function Group	254 catalytic converter; exhaust emission control equipment , 258 emissions after-treatment , 381 combined instrument
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Customer effect

Main customer effect	regeneration , calibration/programming/pairing/missing operation , fault code/display , visual appearance
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Lights/Messages on information display	message on display
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Visual appearance	part lost/missing function
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Conditions

Vehicle operating mode	when activating , when stationary
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Frequency of occurrence of problem	always
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Other conditions	after a workshop procedure on the vehicle
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Administration

Author	RU4469V
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Dealer ID	RU4469V
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Last modified by	RU4469V
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Creation date	12-03-2018 16:03
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Date of last update	13-03-2018 20:03
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Review date	31-03-2019 00:03
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Status	Published
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NA_MACK_Vehicle_Range

NA_MACK_Vehicle_Range	Anthem , CHU , CXU , GU
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NA_VOLVO_Vehicle_Range

NA_VOLVO_Vehicle_Range	VNR , VNL , VHD , VAH
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Engine family

Engine family	Cummins , Volvo , Mack
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Emission Standard

Emission Standard	2018 , OBD2017 , US17 GHG
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