

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: DRIVER SEAT DOES NOT AUTOMATICALLY MOVE TO ITS PROGRAMMED DRIVING POSITION WHEN UNLOCKING DOOR WITH REMOTE TRANSMITTER	Bulletin No.: 09-016/18
	Last Issued: 03/26/2018

APPLICABLE MODEL(S)/VINS

2017-2018 CX-5 with VINs lower than JM3KF*****307507 (produced before Nov. 6, 2017)

DESCRIPTION

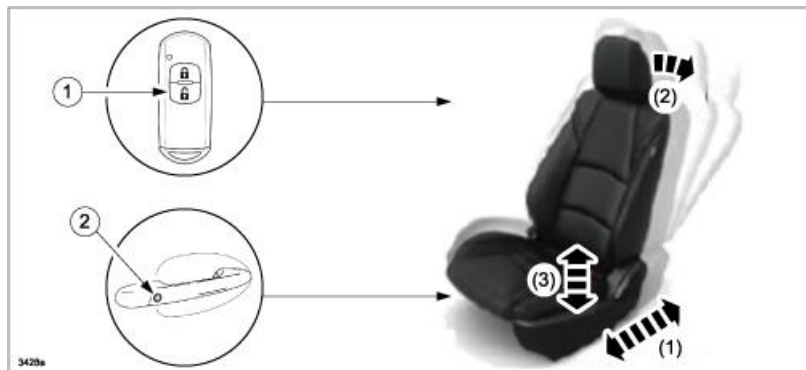
Some customers may complain that the driver's seat does not automatically move to the programmed position when unlocking the driver's door with the remote transmitter unlock button (1), unless the button is pressed repeatedly (more than two times).

NOTE:

- The symptom occurs when the instrument cluster is in sleep mode. Sleep mode occurs when ten (10) minutes or more have passed after the doors are locked with the remote transmitter or request switch.
- The system operates normally when unlocking the driver's door with the request switch button (2).

DOES NOT OPERATE (1)
(unless unlock button is pressed repeatedly)

OPERATES NORMALLY (2)



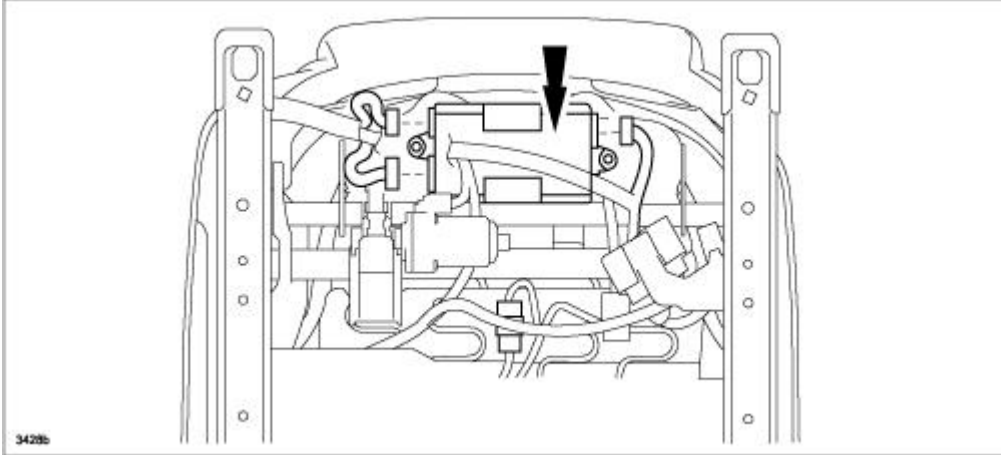
Driver Seat Position Memory
(1) Seat Slide
(2) Reclining
(3) Lift

This concern is caused by improper position memory control module software. To eliminate this concern, the software has been corrected.

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REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the position memory control module with a modified one according to the instructions on MGSS online (POSITION MEMORY CONTROL MODULE REMOVAL/INSTALLATION).



3. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
K156-67-5J0	Position Memory Control Module	1	---

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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.

Warranty Type	A
Symptom Code	61
Damage Code	9W
Part Number Main Cause	K156 67 5J0
Quantity	1
Operation Number / Labor Hours:	XXP21ARX / 0.3 Hrs.
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes

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