



Ferrari North America

Technical Information

Date: March 2018
Bulletin #: 2469
Campaign #:
Supersedes:
Section: 10

Model Type: FF, California, 458 Italia/Spider
Model Year: All
Subject: New “MainPower” Aftersales Service

The first vehicles registered with the 7-year Genuine Maintenance program will reach the end of their coverage during 2018. This offers an excellent opportunity to help ensure retention of the customer to the Authorized Ferrari network with our Aftersales services.

We have developed a specific new Aftersales service to cater to these customers: “The **MainPower**”.

This package combines the New Power extended Service Coverage with a Scheduled Maintenance program. This union is represented by the name of the new package:

$$\text{MainPower} = \text{Maintenance} + \text{New Power}$$

Applicability

The service is only applicable for vehicles that were previously covered by the 7-year Genuine Maintenance program; California, 458 Italia, 458 Spider and FF starting from MY2012, as illustrated in the following table:

Coverage offered by the packages available (applicable for California, F458 and FF vehicles previously covered by 7-years Genuine Maintenance program)		
Vehicle age		
1-7 years	8-11 years	12-15 years
7-years Genuine Maintenance	MainPower	MainPower15

Coverage

The **MainPower** package offers the same extended service coverage as the existing New Power and New Power15 packages. The Scheduled Maintenance element of the new package follows the same guidelines as the 7-years Genuine Maintenance program, except for injectors, catalytic converters and oxygen sensors.

When you apply for the **MainPower** service, it will recognize the kind of maintenance the car needs as well as the warranty system. In this case, the activation and expiration dates of the program



Ferrari North America

coincide with those of the New Power extended service coverage. As the package is based on the New Power service, the rules for activation and the main exclusion conditions are the same.

Purchase

The program may be requested within the permitted period, following the same activation procedure applicable for other extended service products. The service has a duration of 12 months and is renewable. It can be also requested between the 8th to the 11th year.

Activation procedure on NewModis

The activation procedure follows the same sequence as a request for a standard New Power product. In this case, Modis will guide you to the service requested. The coverage has been revised with the addition of the scheduled maintenance service.

Scheduled maintenance procedures

The procedures covered are the same as those defined for the Genuine Maintenance plan and described in the warranty book of the specific vehicle. The service history of the vehicle must be checked to determine the action required to activate the package.

Note that the vehicle cannot be serviced during the first month after activation of the package, as one of the conditions verified in the New Power check list is that the vehicle has been serviced at the correct intervals (in which case the most recently due service will have been completed within the past year).

- IMPORTANT -

FNA reserves the right to change or interrupt this program at any time with the understanding that all vehicles included in the program at that time will continue to be covered by the relevant extended service coverage until the expiration date.

Prices

The applicable retail prices list, will be communicated in due time.