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Sent on	04	06	2018	Expires on	04	20	2018
From	Parts and Service Division						
Subject	Request for Visit: 2017-2018 NSX Meter Visor Rattle Noise (Zone 4)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2017-2018 NSX Meter Visor Rattle Noise (Zone 4)

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2018 NSXs with a client complaint of a rattle or a squeak noise coming from the carbon fiber meter visor. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must have the carbon fiber meter visor.
2. Must be able to duplicate the issue.
3. Vehicle has not been involved in a collision.
4. First time & repeat complaints are accepted.
5. No repair has been attempted for this issue during current visit.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.