

Technical BULLETIN

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RECALL

This modification has top priority. This bulletin must be performed immediately to ensure customer federal regulation compliance.

NOTE: Bulletins that announce a recall will have an "R" at the end of the bulletin number.

CERTAIN 2015, 2016, and 2017 SR400 MODELS

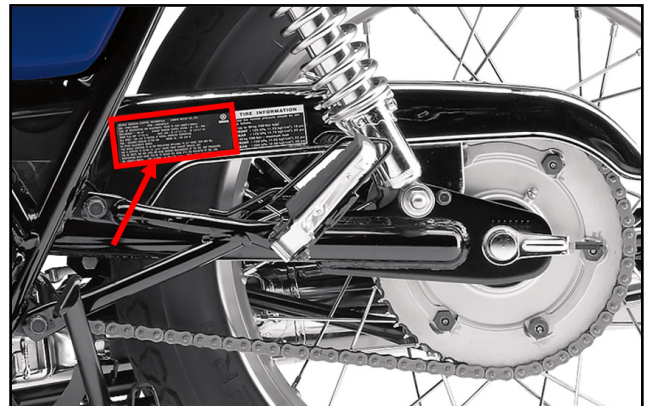
FACTORY MODIFICATION CAMPAIGN – Vehicle Emissions Control Information Label

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INTRODUCTION

Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to federal motor vehicle regulations exists in certain 2015, 2016 and 2017 SR400 motorcycles that fail to comply with the requirements of 49 CFR Part 567, "Certification," and/or California Code of Regulations, Sections 2111-2119. In affected motorcycles, the Vehicle Emissions Control Information ("VECI") label is incorrect. Required information was inadvertently left off of the labels during manufacturing.

To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the VECI label removed and replaced with a corrected label. Without the correct VECI information, owners, service technicians, and authorities may be unaware of important emission control information.



IMPORTANT:

VECI labels are specific for each particular manufacturing year (model year).

Yamaha is notifying all registered owners of affected motorcycles by mail. The customer should bring the motorcycle label to an authorized Yamaha dealer for free replacement. A copy of the letter is included in this bulletin.

If your dealership was invoiced for one or more affected units, a computer report listing all affected motorcycles invoiced to your dealership is included with this bulletin. All sold motorcycles that have been registered with Yamaha will show the customer's name and address. Use the list to help ensure all motorcycles are modified.

Yamaha is notifying all registered owners of affected motorcycles by mail. A copy of this letter is included in this bulletin.

Your dealership must notify the owner of any affected motorcycle that was actually sold but listed as "unsold" in the report. You must modify all affected motorcycles in your inventory as well as all customer-owned motorcycles brought to you for this service. If you purchase an affected motorcycle from another dealer, check Unit Status on YDS to see if the procedures in this bulletin have already been performed before you sell the motorcycle.

It is a violation of Yamaha policy for your dealership to deliver any affected motorcycle to customers until the procedures in this bulletin are performed.

When you have modified an affected motorcycle, follow the Warranty Information section of this bulletin to receive reimbursement. Be sure to use the Factory Modification Campaign procedures in Chapter 7 of the Warranty and Y.E.S. Handbook (LIT-11760-00-16). You do not have to take any action on units modified by customers themselves.



DEALER ACTION SUMMARY

Unsold and Sold

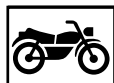
Units: Use YDS Unit Status to check to be sure the unit is affected and that it is not already modified, and then replace the VECI label.

Parts: Yes. Order the correct VECI label for the model year and model (49-state or California).

Warranty: Factory Modification Campaign. See the *Warranty Information* section of this bulletin. This modification applies to all affected units regardless of ownership or warranty status. You do not need to do anything if the customer replaces the label himself or herself.

Notify

Customers: Yes, you must immediately contact any customer whose motorcycle shows as unregistered on the enclosed report. Yamaha has sent letters to customers whose motorcycles were registered with Yamaha as of 3/18/2018.



AFFECTED RANGE

The following affected units* require modification:

2015

SR400	RH04E-0000002~0001033
SR400C	RH04Y-0000006~0000273

2016

SR400	RH04E-0001034~0001201
SR400C	RH04Y-0000274~0000352

2017

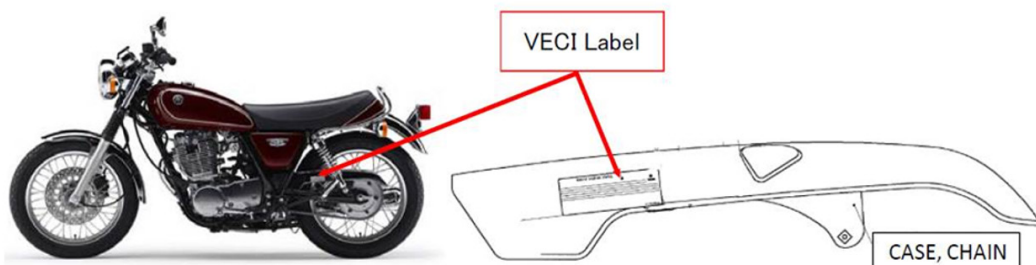
SR400	RH04E-0001202~0001341
SR400C	RH04Y-0000354~0000415

***Affected units**

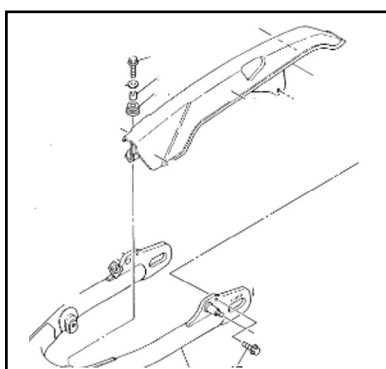
Some of the affected units were modified by Yamaha prior to dealer inventory. Check the unit's status by performing a Unit Status Inquiry in YDS to verify this modification has not yet been performed and visually confirm that the VECI label includes the correct language, see *Identification Procedures* on page 4.



SERVICE PROCEDURES



1. Confirm that the unit is within the affected range and it has not been modified by checking Unit Status on YDS (*Service> Warranty Claims / Authorization> Unit Status*).
2. Locate the VECI label on the Chain Case on the left side of the motorcycle. Clean the area of any grease, chain lube, or road grime.



NOTICE:

Be sure to use protective covers to protect painted and other components from scratching or other damage.

TIP: It is recommended to remove the Chain Case from the motorcycle. Keep all mounting hardware as it will be reused.

3. Peel off the incorrect VECI label. Clean the surface of any remaining adhesive using Yamalube Brake and Contact Cleaner (p/n ACC-BRKCT-12-00) or a commercial label glue removal product. For tips on label removal, see Technical Bulletin M2017-004R.

NOTICE:

- **Brake and Contact Cleaner may instantly damage paint and some plastics. Protect area around label and spray carefully if using.**
 - **Be careful not to remove or damage the Tire Information label next to the VECI label.**
4. Clean and dry the surface thoroughly using soap and water or isopropyl alcohol. Affix the corrected VECI label.

NOTICE:

- **The surface must be completely clean and dry before affixing the new label.**
- **Be careful not to cover any part of the Tire Information label.**

TIP: Use the mold line on the chain guard as a guideline for lower edge of the new label's position.



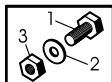


IDENTIFICATION PROCEDURE

After modifying a unit, make sure to properly record and submit the warranty claim for this safety recall to ensure not only correct reimbursement but also to update the unit's repair history in the Yamaha database. Perform a Unit Status inquiry in YDS to check if a unit is in the affected range or if the unit has been modified.

To identify correct VECI Labels, refer to the examples below.

2017 49 State Label	2017 California Label
VEHICLE EMISSION CONTROL INFORMATION YAMAHA MOTOR CO., LTD. ENG : JYMXC390GEA PERM : JYMXPMETALC5 TUNE-UP SPECIFICATIONS AND ADJUSTMENTS (REFER TO YOUR OWNER'S MANUAL) DISPLACEMENT : 399 cm³ EXHAUST EMISSION CONTROL SYSTEM : OC, SFI, PAIR, HO2S SPARK PLUG GAP : 0.7 - 0.8 mm VALVE LASH : IN 0.07 - 0.12 mm, EX 0.12 - 0.17 mm IDLE SPEED : 1300 r/min IN NEUTRAL AT NORMAL OPERATING TEMPERATURE FUEL : UNLEADED GASOLINE 90 RON MIN ENGINE OIL : SAE 20W-40 NO OTHER ADJUSTMENTS NEEDED. THIS VEHICLE CONFORMS TO US EPA REGULATIONS APPLICABLE TO 2018 MODEL YEAR NEW MCs AND IS CERTIFIED TO HC+NOx 0.4 (g/km) ENGINE FAMILY EXHAUST EMISSION LIMIT. THIS MC MEETS 1998 AND LATER EPA NOISE EMISSION REQUIREMENTS OF THE FED. TEST PROCEDURES. MODIFICATIONS WHICH CAUSE THIS MC TO EXCEED FED. NOISE STD ARE PROHIBITED BY FED. LAW. SEE OWNER'S MANUAL. LIMIT/CLOSING : 80 dBA / 5010 r/min MODEL CODE : YAM3HT0399 *Addition of HO2S to Exhaust System Control Information.	VEHICLE EMISSION CONTROL INFORMATION YAMAHA MOTOR CO., LTD. ENG : JYMXC390GEA PERM : JYMXPMETALC5 EVAP : HYMXU0022YDE TUNE-UP SPECIFICATIONS AND ADJUSTMENTS (REFER TO YOUR OWNER'S MANUAL) DISPLACEMENT : 399 cm³ EXHAUST EMISSION CONTROL SYSTEM : OC, SFI, PAIR, HO2S SPARK PLUG GAP : 0.7 - 0.8 mm VALVE LASH : IN 0.07 - 0.12 mm, EX 0.12 - 0.17 mm IDLE SPEED : 1300 r/min IN NEUTRAL AT NORMAL OPERATING TEMPERATURE FUEL : UNLEADED GASOLINE 90 RON MIN ENGINE OIL : SAE 20W-40 NO OTHER ADJUSTMENTS NEEDED. THIS VEHICLE CONFORMS TO US EPA AND CALIFORNIA REGULATIONS APPLICABLE TO 2017 MODEL YEAR NEW MCs EPA FEL : HC+NOx 0.4 (g/km) / CALIFORNIA FEL : HC+NOx 0.4 (g/km) THIS MC MEETS 1998 AND LATER EPA NOISE EMISSION REQUIREMENTS OF THE FED. TEST PROCEDURES. MODIFICATIONS WHICH CAUSE THIS MC TO EXCEED FED. NOISE STD ARE PROHIBITED BY FED. LAW. SEE OWNER'S MANUAL. LIMIT/CLOSING : 80 dBA / 5010 r/min MODEL CODE : YAM3HT0399 *Addition of HO2S to Exhaust System Control Information.
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2015 49 State Label	2015 California Label
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PARTS INFORMATION

The label for each affected unsold and customer brought to you for service will require ordering the proper VECI label. Confirm you have the correct VECI label for the model year SR400 you are modifying. For assistance, call your RTA at (800) 879-0078.

Kit Part Name	Part Number	Applicable Models	Cost
MC019 EPA Label SR400FGY	90891-20312-00	SR400 U49 2015 SR400FGY	\$0.46
MC019 EPA Label SR400FCGY	90891-20313-00	SR400 CAL 2015 SR400FCGY	\$0.46
MC019 EPA Label SR400GB	90891-20314-00	SR400 U49 2016 SR400GB	\$0.46
MC019 EPA Label SR400GCB	90891-20315-00	SR400 CAL 2016 SR400GCB	\$0.46
MC019 EPA Label SR400HB	90891-20316-00	SR400 U49 2017 SR400HB	\$0.46
MC019 EPA Label SR400HCB	90891-20317-00	SR400 CAL 2017 SR400HCB	\$0.46



WARRANTY INFORMATION

This modification is authorized for all affected vehicles, both sold and unsold, regardless of ownership or warranty status.

Sold Units

The owner of each registered unit will receive a letter announcing this campaign.

Unsold Units and Any Sold Units Brought to You for Modification

This modification is authorized for all affected vehicles, both sold and unsold, regardless of ownership or warranty status. You do not need the customer's letter to perform the modification or to file for reimbursement.

Submit a Recall Claim for the parts and labor as described below using Campaign Number **990116**, and choose Modification. The labor allowance is **0.2 hour**.

YDS:

To submit your Recall Claim in the new warranty system on YDS, go to *Service>Warranty Claims/Authorization>Claims/Authorization>New>Warranty Claim*. Then, from the menu, select *Recall/ Service-Per-Bulletin Claim*.

Warranty Claim

- ☐ Warranty / Y.E.S. Claim - If request is under \$750
- ☒ Recall / Service per Bulletin Claim (90 Codes)
- ☐ Parts and ACC Quality Assurance Claim

Warranty Authorization

- ☐ Warranty / Y.E.S. Authorization - If request is \$750 or over
- ☐ Out of Warranty Authorization
- ☐ Un-Registered / Un-Sold Unit Authorization

Shipping Damage

- ☐ Visible Damage Authorization - Pictures Required
- ☐ Concealed Damage Claim \$349 and under
- ☐ Concealed Damage Authorization \$350 and over - Pictures Required
- ☐ Missing Parts Claim \$349 and under
- ☐ Missing Parts Authorization \$350 and over

Continue

Unit Recall/Service Campaign

This screen allows you to enter Recall Request information for single or multiple Primary IDs.
NOTE: The same recall information will be used for all of the primary IDs provided.

ENTER CAMPAIGN CODE (990116) HERE

*Campaign Nbr:

*Primary ID:

*Finish Date:

*Miles or Hours:

STEP 1: Get Repair Options >>

STEP 3: Submit

If you have any questions about proper procedures for Factory Modification Campaigns, see Chapter 7 in your Warranty and Y.E.S. Handbook (LIT-11760-00-16).



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT RECALL NOTICE

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXX

March 19, 2018

Campaign 990116

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the California Air Resources Board and the Environmental Protection Agency. Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to federal motor vehicle regulations exists in certain 2015, 2016 and 2017 SR400 motorcycles that fail to comply with the requirements of 49 CFR Part 567, "Certification," and/or California Code of Regulations, Sections 2111-2119. In affected motorcycles, the Vehicle Emissions Control Information ("VECI") label located on the Chain Case on the left side of the motorcycle is incorrect. Required information was inadvertently left off of the labels during manufacturing. Our records indicate you own the affected motorcycle shown above.

The reason for this recall: To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the Vehicle Emissions Control Information label removed and replaced with a corrected label. Without the correct label, owners, service technicians, and authorities may be unaware of important emission control information.

What Yamaha and your dealer will do: Your authorized Yamaha dealer will replace the VECI label with the correct one. The procedure takes your dealer about 30 minutes to do, but be aware that they may need to keep your motorcycle longer. **There will be no charge to you for this procedure.**

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle to complete this service. Remember to take this letter with you when you take in your motorcycle.

You should have this modification done by your dealer as soon as possible.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha motorcycle dealer. To find a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at www.yamaha-motor.com.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630

Or call: 1-800-962-7926

If you no longer own this Yamaha: If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, U.S.A.

