



# Technical Service Bulletin

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## 91 Bang & Olufsen: Subwoofer settings missing from MMI tone settings menu

91 18 78 2050567/1 February 26, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A4, A5, and Q5	2017	All	MIB2 High Scale

## Condition

### Customer states:

- The subwoofer adjustment is missing in the MMI for vehicles equipped with Bang & Olufsen (PR Code 9VS).



Figure 1. Sound settings missing Subwoofer option.

## Technical Background

The MIB2 High Scale infotainment system (PR Code 7UH) with B&O sound (PR Code 9VS) has a known software issue which prevents the subwoofer sound adjustment setting from being shown in the MMI.

## Production Solution

New MMI software introduced into series production starting CW22/17.



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## Service

### Required equipment:

- ODIS Tester
- SVM code
- MIB2 High Scale Software update on SD Card (*see Required Parts and Tools* or Download the software from MirrorServer using SD Creator Program)

### Time to complete update:

Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work)

### Service work:

Update the MIB2 High Scale infotainment system using either Method 1 or Method 2 according to TSB 2050565: *91 MIB2 High Scale Software Update Instructions (PR Code 7UH)* and use SVM code MHS2US1242AU.

### Method 1: Automated update using ODIS

### Method 2: Manual update due to SVM code or Server issues

## Warranty

For warranty claim information, see the warranty table located in TSB 2050565: *91 MIB2 High Scale Software Update Instructions (PR Code 7UH)*.

## Required Parts and Tools

Part Number	Part Description	Quantity
4M0 906 961 BG	MMI software update (SD Card) – Or download via SD creator Software	01 (Shop tool)

## Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2050565, *91 MIB2 High Scale Software Update Instructions (PR Code 7UH)*.
- TSB 2047812, *00 SD Creator: How to setup and use the SD Creator for obtaining vehicle software updates via the MirrorServer*.

All part and service references provided in this TSB (2050567) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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