



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

March 2018

This notice applies to your vehicle:

Product Update: 2018 Odyssey Honda Dealer Wi-Fi Connection Failure and Navigation Update

Dear

Your 2018 Odyssey has a new feature that lets them automatically download the latest connectivity (navigation, and rear entertainment) software when located in a Honda dealer's service area. This lets you receive the latest updates and fixes for known problems. Your 2018 Odyssey does not meet the design specifications, and you may not be able to receive the latest software. In addition, the vehicle's navigation application may slow down when cumulative off-road driving (parking lots, gated communities, private roads) is done. Map scrolling and search operation may be delayed or appear not to work. Honda strongly recommends having your vehicle inspected at your local Honda dealership and repaired as soon as possible. This will be done free of charge. Please be aware that this will cause some personalized settings in the audio unit to be erased. Your dealer will restore some personalized settings, the audio unit presets and will pair any *Bluetooth®* devices you provide. Please contact any authorized Honda dealer for an appointment. Please plan to leave your vehicle there for at least a half a day to allow them flexibility in scheduling.

What will Honda do?

Please contact any authorized Honda dealer for an appointment to have your vehicle repaired. Please plan to leave your vehicle at the dealer for at least a half a day to allow them flexibility in scheduling. The work will be done free of charge.

Lessor Information

Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2018 Odyssey involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions

If you have any questions about this notice, please call Honda Automobile Customer Service at 1-888-234-2138. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this product update may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division