March 2018   This notice applies to your vehicle:

Product Update: 2018 Odyssey Honda Dealer Wi-Fi Connection Failure

Dear

Your 2018 Odyssey has a new feature that lets them automatically download the latest connectivity (navigation, rear entertainment) software when located in a Honda dealer's service area. This lets you receive the latest updates and fixes. Your Odyssey does not meet the design specifications and you may not be able to receive the latest software.
Honda strongly recommends having your vehicle inspected at your local Honda dealership and repaired as soon as possible. This will be done free of charge. Please be aware that this repair will cause some personalized settings in the audio unit to be erased. The dealer will restore some personalized settings, the audio unit presets and will pair any *Bluetooth® devices* you provide. Please contact any authorized Honda dealer for an appointment. Please plan to leave your vehicle there for at least a half a day to allow them flexibility in scheduling.

What will Honda do?
Please contact any authorized Honda dealer for an appointment to have your vehicle repaired. Please plan to leave your vehicle at the dealer for at least a half a day to allow them flexibility in scheduling. The work will be done free of charge.

Lessor Information
Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error
Our records show that you are the current owner or lessee of a 2018 Odyssey involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions
If you have any questions about this notice, please call Honda Automobile Customer Service at 1-888-234-2138. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this product update may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division