

## Error Code 9003 Unable to Update Message on Display Audio

### AFFECTED VEHICLES

2018 Odyssey

If you get a vehicle with **Error Code 9003 Unable to Update** on the Display Audio, it means there's a problem doing an over-the-air (OTA) update. We're aware of this issue, and we're looking for a solution.

For now, try doing the update again. If it fails, here's a simple procedure to enable that update:

1. From the Display Audio **HOME** screen, select **Settings, System, Advanced Options, App Manager, Software Management, Storage**, then **Clear Data**.
2. After clearing the data, cycle the ignition and retry the update.

Don't worry about customer personal settings; this procedure won't clear any of that data.