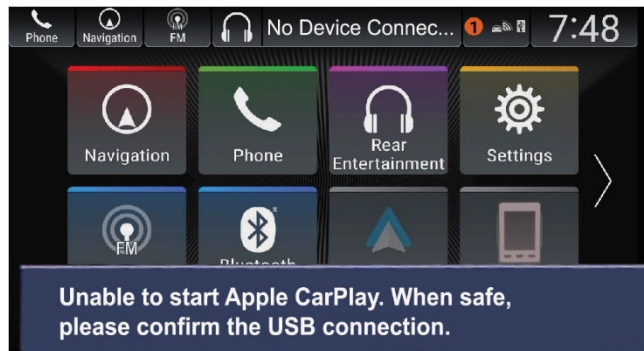


Apple CarPlay™ Won't Start?

AFFECTED VEHICLES

2018 Accord

We're currently looking at an issue that when plugging an iPhone into the USB port, Apple CarPlay won't start and the message **Unable to start Apple CarPlay. When safe, please confirm the USB connection.** comes up. This issue affects iPhone 5 and later models or any iPhone with iOS 8.4 or later software.



If you get a vehicle in your shop for this, be aware there's no available solution at this time. So, don't try replacing the head unit; it won't make a difference. For now, as a workaround, just do a battery cable reset.

We'll let you know when there's a permanent solution available.