March 6, 2018

Product Update: 2018 Odyssey Navigation Software Update

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2018	Odyssey	EX-L with RES/Navi, Touring, Elite	Check the iN VIN status eligibility.

BACKGROUND

The navigation application may slow down when extensive cumulative driving (such as parking lots, gated communities, private roads) is done. Map scrolling and search operation may be delayed or appear not to work.

Click HERE for video demonstrating this update.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

CORRECTIVE ACTION

Update the navigation software.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0535A6	Update the navigation software.	0.3 hr	6GN00	L0P00	A18008A	39540-THR-A51

Skill Level: Repair Procedure

REPAIR PROCEDURE

1. Make sure the vehicle is located in range of the dealership Wi-Fi network with the engine running. The vehicle should be parked outside in a well ventilated area or be connected to an exhaust hose to avoid carbon monoxide poisoning.

2. From the home screen select **Settings**, **Connections**, then **Wi-Fi**. Make sure the vehicle is connected to **AHMOTA**.
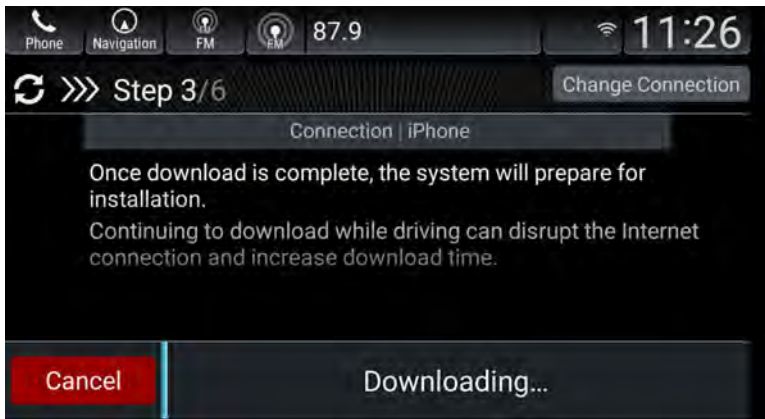

NOTE

If **AHMOTA** is not listed, contact your IT Administrator. See Over the Air OTA Resources located in the Service Bay on the iN. If no Wi-Fi is available, complete the update via USB. Refer to usb.honda.com and instructions will be provided there. Make sure to return the USB to the computer after the update is complete when the USB method is used.

3. From the home screen select, **System Updates**, then **via Wireless**.

The download will only complete with the ignition turned to ON. If the ignition is turned off before the download is complete or if the Wi-Fi connection is lost, the download will resume once the ignition is turned back to ON and the Wi-Fi connection is restored within a 2 week period. If longer than 2 weeks, the process must be restarted from the beginning and the download progress will reset to 0% complete.
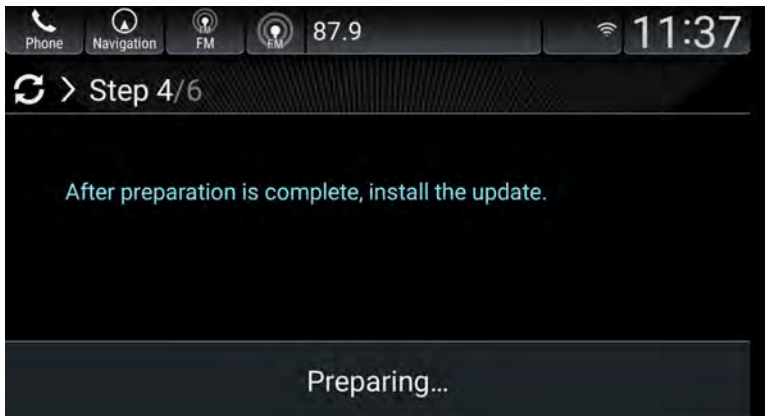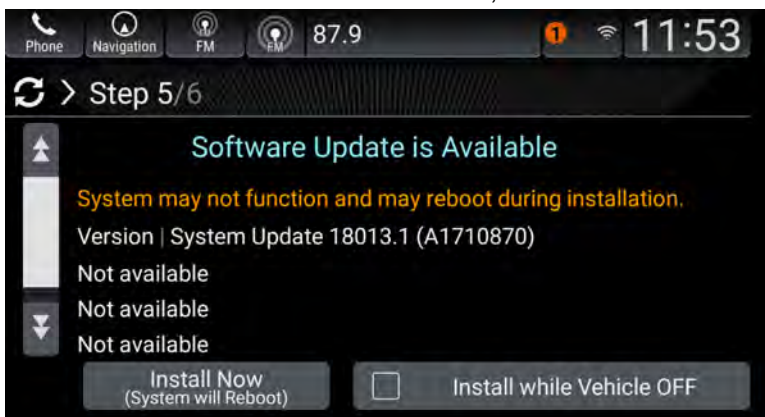

Did the vehicle download the new software?

Yes - Go to step 4.
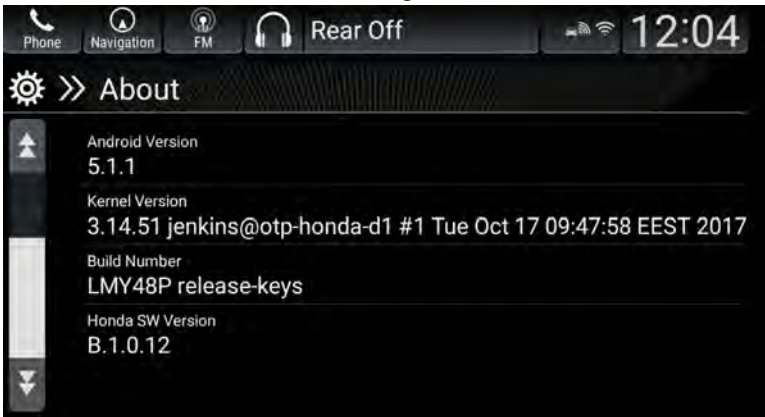
No - Go to step 6.

4. Once the software has been downloaded, select **Install Now**.

5. The system will Reboot several times during the installation.

6. Once the installation is complete, from the home screen select, **Settings**, **System**, **About**, and confirm the **Honda SW Version** shows **B.1.0.12** or higher.
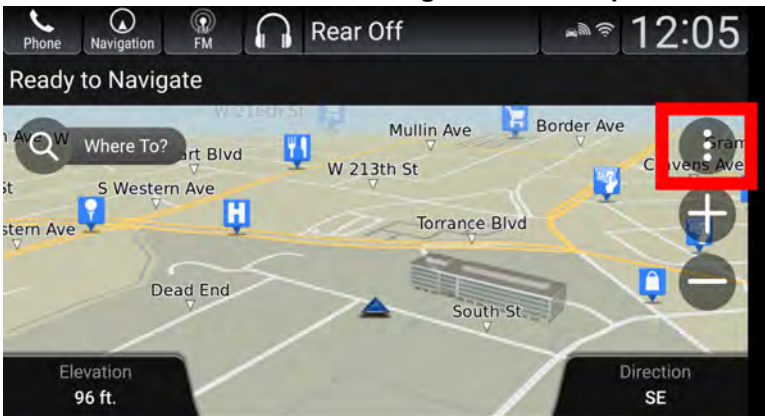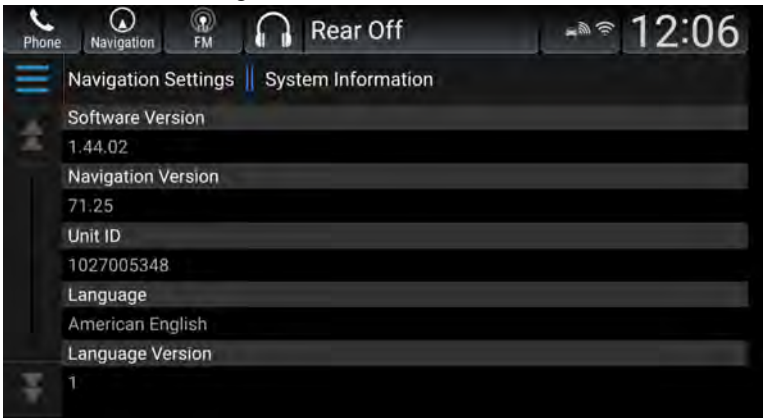

Is **B.1.0.12** or higher displayed?

Yes - Go to Step 7.

No - Go to step 3 and recheck for updates.

7. From the home screen select, **Navigation**, then **Map Tools**.

8. From the **Map Tools** screen select, **Settings**, **About**, **System Information**, and confirm the **Software Version** shows **1.44.02** or higher.

Is **1.44.02** or higher displayed?

Yes - The update is complete.

No - Go to step 3, and recheck for updates.

END