



February, 2018

IMPORTANT PRODUCT RETROFIT CAMPAIGN NOTICE

Dear Valued Morgan Customer:

This letter is to notify you of a concern regarding the Electrical Foreign to Domestic Converter Harnesses installed on certain Morgan truck bodies mounted on Hino chassis. We have received reports that some of these harnesses experienced a failure due to water ingress which has caused these vehicles to exhibit sudden engine deceleration. While current data indicate only a small percentage of vehicles have experienced this condition, Morgan has begun a campaign to retrofit these vehicles. Our records indicate that you may own one or more vehicles that include one of these components.

What is the affected component?

Grote Industries Electrical *Foreign to Domestic* Converter Harness and Hopkins Electronic taillight converter [Morgan Part # 0410197 -OR- Morgan Part # 0410195].

What is the concern?

Water seepage into the harness cover may cause a circuit failure within the Converter module. If water ingresses the module, there is a risk that vehicles equipped with the module may exhibit *sudden engine deceleration*.

What should you do?

The vehicle(s) listed on the attachment were sold to you and have been identified as vehicle(s) that include one of the aforementioned converter harnesses and module. Please confirm ownership of the vehicle(s), and contact your local Morgan Authorized Repair Center to make an appointment to have your vehicle retrofitted. The Repair Center will complete the retrofit **at no cost to you**. Please plan to leave your vehicle with the dealer for half a day to allow the Repair Center time to complete the retrofit. A complete list of Morgan's network of Authorized Repair Centers can be found on Morgan's Website @ <https://www.morgancorp.com/service/>

What to do if you feel you received this notice in error?

If you are not the current owner of the vehicle(s) identified on the enclosed list, please send email notification of the change of ownership to: MorganCampaign@morgancorp.com. Please include the Morgan Body Serial or Chassis VIN, as well as any information you can produce on the vehicle's new owner [Name, Address, and Phone #].

If you have questions.

If you have any questions about this notice, or need assistance with arranging for your vehicle to be retrofitted, please contact Morgan's Warranty Department [Chuck Noll, Warranty Manager, (610) 286-2250, Chuck.noll@morgancorp.com.]

We sincerely apologize for this inconvenience. Morgan Corporation is committed to maintaining a level of Truck Body excellence that exceeds your expectations now, and in the future.

Sincerely,

Morgan Corporation