

Replacement Certification Labels and VIN Plates

Service Category Vehicle Interior

Section Interior Panels/Trim

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
1979 - 2018	4Runner, 86, Avalon, Avalon HV, C-HR, Camry, Camry HV, Celica, Corolla, Corolla BR-Prod, Corona, Cressida, Echo, FJ Cruiser, Highlander, Highlander HV, iA, iM, Land Cruiser, Matrix, Mirai, MR2, MR2 Spyder, Paseo, Pickup, Previa, Prius, Prius C, Prius PHV, Prius Prime, Prius V, RAV4, RAV4 EV, RAV4 HV, Sequoia, Sienna, Solara, Starlet, Supra, T100, Tacoma, Tercel, Truck, Tundra, Van, Venza, Yaris, Yaris R	

SUPERSESSION NOTICE

The information contained in this bulletin supersedes Service Bulletin Nos. PG021-88, PG015-89, PG0015-90, PG002-91, PG002-93, PG005-97, PG007-01, PG007-07, and T-SB-0144-08.

Service Bulletin Nos. PG021-88, PG015-89, PG0015-90, PG002-91, PG002-93, PG005-97, PG007-01, PG007-07, and T-SB-0144-08 are obsolete and any printed versions should be discarded. Be sure to review the entire content of this bulletin before proceeding.

REVISION NOTICE

January 11, 2018 Rev1:

- The Supersession Notice has been updated.

Any previous printed versions of this bulletin should be discarded.

Replacement Certification Labels and VIN Plates

Introduction

Vehicle replacement certification labels (the vinyl label installed on the driver door or door post) and VIN plates (the metal plate riveted to dashboard) may be available from Toyota, provided the request meets one of the criteria listed in this Service Bulletin.

Figure 1. Certification Label Location

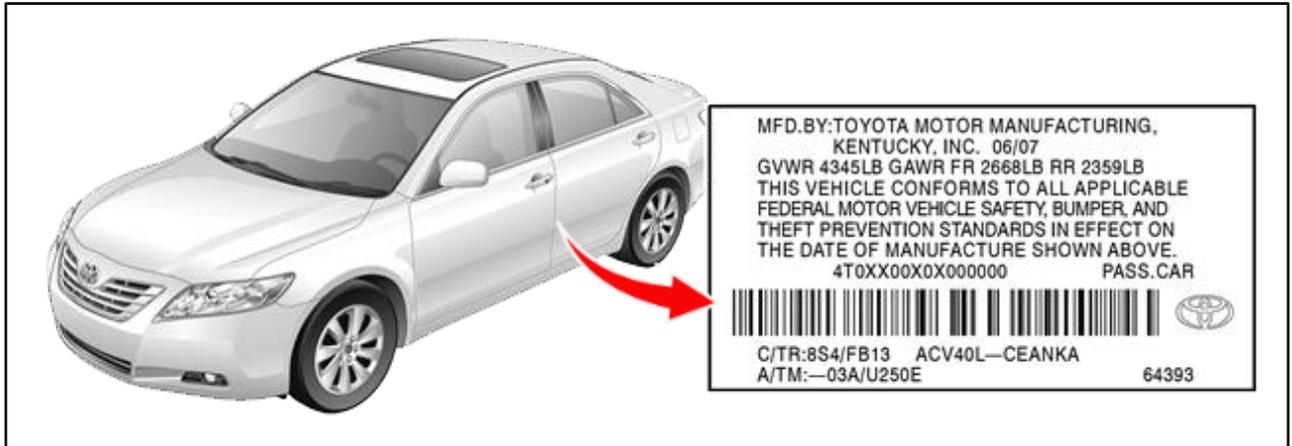
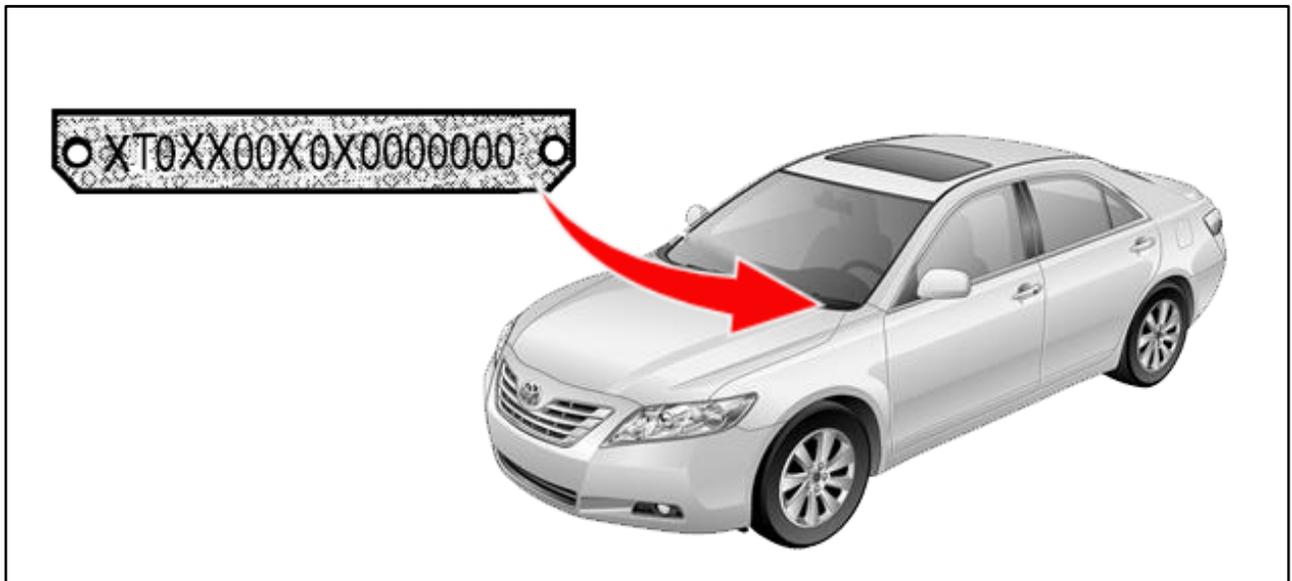


Figure 2. VIN Plate Location



Warranty Information

OP CODE	DESCRIPTION	TIME	OPF	T1	T2
N/A	Not Applicable to Warranty	—	—	—	—

Replacement Certification Labels and VIN Plates

Replacement Certification Label and VIN Plate Criteria

A replacement certification label and/or VIN plate may be requested if:

- The vehicle was in an accident and the label and/or plate is damaged or attached to a part that will be replaced during the repair.
- The label and/or plate was stolen.

NOTE

- Vehicles with body damage require the original label and/or plate as well as a picture of another VIN on the vehicle.
- Vehicles that were stolen **MUST** be reviewed by a field technical specialist. These vehicles **MUST** be accompanied by a police report and pictures of the VIN on the following: frame/body stamp, anti-theft labels, and Techstream Health Check.
- ALL replacement certification regulation labels and VIN plates for damaged and/or stolen vehicles are subject to approval by Toyota Technical Compliance. Contact Quality_Compliance@toyota.com for more information.

Procurement Procedure

1. To request a replacement label, complete the applicable form at the end of this bulletin, attach the original label or plate as shown, and mail the form to the address provided.

Figure 3.

APPLICATION FOR REPLACEMENT OF DAMAGED LABEL OR PLATE

NOTE: EACH CERTIFICATION LABEL OR VIN PLATE REQUIRES A SEPARATE APPLICATION.

REASON FOR REPLACEMENT:

ACCIDENT DAMAGE

OTHER _____

REASON/EXPLANATION

PLEASE PROVIDE CORRECT VIN: **JTDKNXXXXXX XX XXXXX**

ATTACH ORIGINAL LABEL OR PLATE HERE (IF POSSIBLE) – SHEET METAL MUST HAVE SHARP EDGES ROUNDED OFF OR TAPED:



MFD. BY: TOYOTA MOTOR CORPORATION 02/16
 GWR: 2055KG (4525LB)
 GAWR: FRT. 1150KG (2535LB) WITH 225/65R17 TIRES, COLD
 17X6 1/2J RIMS, AT
 RR. 1150KG (2535LB) WITH 225/65R17 TIRES, COLD
 17X6 1/2J RIMS, AT
 THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.
 JTDKNXXXXXXXXXXXX MPV
 C/TR: 8X7/FB20 ASA12L-ANTXKA
 A/TM: -04A/U76CE MADE IN JAPAN 468

Replacement Certification Labels and VIN Plates

Procurement Procedure (Continued)

2. Your dealer parts account will be billed \$60.00 for each replacement of a damaged or stolen label or plate.

NOTE

- Sheet metal MUST have sharp edges rounded off or taped.
- In the case that a VIN label cannot be mailed in, a legible and completed Application for Replacement form may be scanned and emailed to: Quality_Compliance@toyota.com.

Replacement Certification Labels and VIN Plates

APPLICATION FOR REPLACEMENT OF DAMAGED LABEL OR PLATE

NOTE: EACH CERTIFICATION LABEL OR VIN PLATE REQUIRES A SEPARATE APPLICATION.

REASON FOR REPLACEMENT:

- ACCIDENT DAMAGE
- OTHER _____

REASON/EXPLANATION

PLEASE PROVIDE CORRECT VIN: _____



ATTACH ORIGINAL LABEL OR PLATE HERE (IF POSSIBLE) – SHEET METAL MUST HAVE SHARP EDGES ROUNDED OFF OR TAPED:

ATTACH A PICTURE OF ANOTHER VIN LOCATION HERE:

- **ALL replacement certification regulation labels and VIN plates for damaged vehicles are subject to approval by Toyota Technical Compliance.**
- **Your dealer parts account will be billed \$60.00 for each replacement label or VIN plate.**

DEALER INFORMATION

DEALER CODE: _____

DEALER NAME: _____

ADDRESS: _____

STREET ADDRESS

CITY, STATE, ZIP CODE

TELEPHONE: _____

AREA CODE, TELEPHONE NUMBER

CONTACT: _____

FIRST NAME, LAST NAME

EMAIL ADDRESS

MAIL (DO NOT FAX) THE COMPLETED REQUEST FORM WITH THE OLD LABEL TO:
 TOYOTA MOTOR NORTH AMERICA INC.
 TECHNICAL COMPLIANCE DEPARTMENT, W4 2B COMPL
 6565 HEADQUARTERS DRIVE
 PLANO, TX 75024

Replacement Certification Labels and VIN Plates

APPLICATION FOR REPLACEMENT OF STOLEN LABEL OR PLATE

NOTE: EACH CERTIFICATION LABEL OR VIN PLATE REQUIRES A SEPARATE APPLICATION.



PLEASE PROVIDE CORRECT VIN: _____

ATTACH ORIGINAL LABEL OR PLATE HERE (IF POSSIBLE) – SHEET METAL MUST HAVE SHARP EDGES ROUNDED OFF OR TAPED:

ATTACH FRAME/BODY STAMPED VIN PICTURE HERE:

ATTACH ANTI-THEFT LABEL VIN PICTURE HERE:

ATTACH TECHSTREAM HEALTH CHECK WITH VIN PICTURE HERE:

NOTE

Evidence of the review performed by an FTS and a police report **MUST** also be attached.

- ALL replacement certification regulation labels and VIN plates for damaged vehicles are subject to approval by Toyota Technical Compliance.
- Your dealer parts account will be billed **\$60.00** for each replacement label or VIN plate.

DEALER INFORMATION

DEALER CODE: _____

DEALER NAME: _____

ADDRESS: _____

STREET ADDRESS

CITY, STATE, ZIP CODE

TELEPHONE: _____

AREA CODE, TELEPHONE NUMBER

CONTACT: _____

FIRST NAME, LAST NAME

EMAIL ADDRESS

MAIL (DO NOT FAX) THE COMPLETED REQUEST FORM WITH THE OLD LABEL TO:
TOYOTA MOTOR NORTH AMERICA INC.
TECHNICAL COMPLIANCE DEPARTMENT, W4 2B COMPL
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