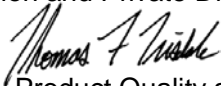


INTEROFFICE MEMORANDUM

Original Publication Date: January 10, 2018

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Tom Trisdale 
Vice-President, Product Quality and Service Support

Subject: Special Service Campaign H0X – **Remedy Notice**
Certain 2016 – 2017 Model Year Toyota Mirai
EV Control ECU Software Update

Specific information for Region support is provided below.

Condition

The subject vehicles are voluntarily equipped with an event data recorder (EDR). The EDR only collects, stores, and allows retrieval of vehicle event data, including crash events. It **DOES NOT** control the operation of the vehicle or any crash safety systems. Due to a software error, the EDR data for “Accelerator Pedal, % Full” will show a constant value of “0,” and will not record another accelerator open position at the time an event is recorded. No other system uses this software output data.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on January 10, 2018.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.