



TECH EXCHANGE

SUBJECT: Star Venture and Star Eluder Infotainment System Software Updating

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Introduction

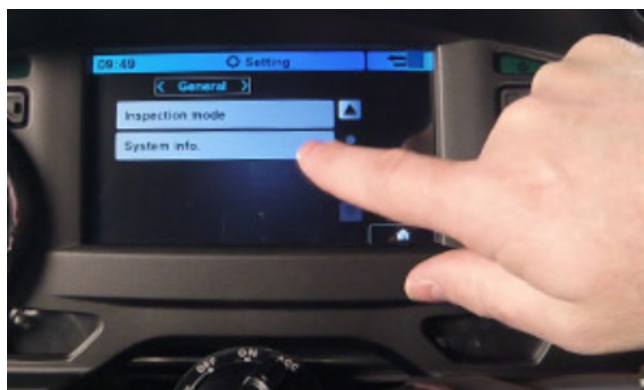
The Star Venture and Star Eluder motorcycles feature a state-of-the-art Infotainment system displays a variety of vehicle information, entertainment, and communications functions on the motorcycle. At the heart of this system is a computer which has the ability to accept software updates to enhance functionality or resolve programming issues. The information contained in this bulletin will demonstrate how to check the software version, download the file, and update the computer's software.

How to Check the Infotainment Software Version

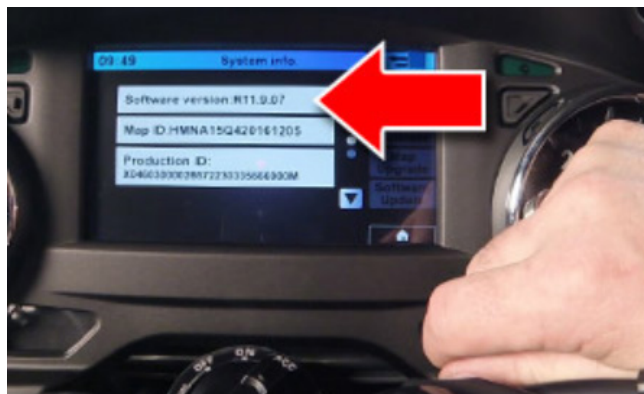
1. Turn the main switch to the ACC position and wait for the infotainment system's display to boot to the main screen. Enter the setting menu by selecting the settings icon as shown.



2. Touch the down arrow 3 times to scroll to the bottom of the menu where [System info.] is located and select it.



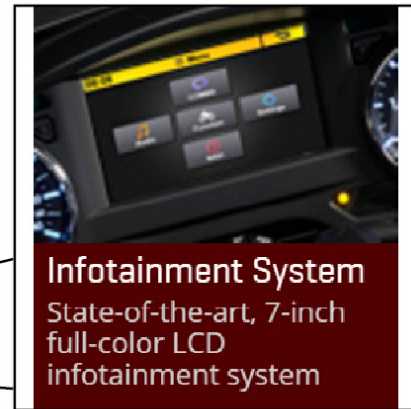
3. The [System info.] screen will appear. The software version is listed in the top line.
4. Compare this number with the one shown at the top of the page at <https://www.yamahamotorsports.com/transcontinental-touring/pages/infotainment-software-update>



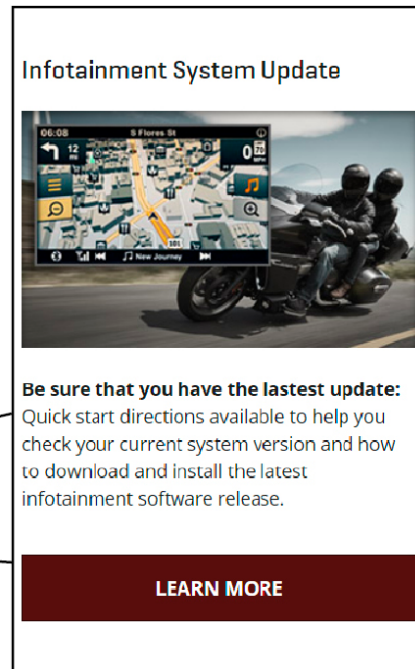
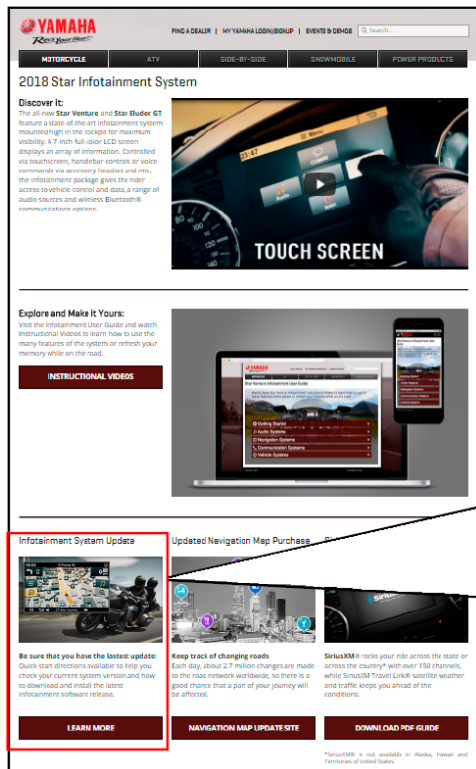
If it is not the newest version, download the latest Infotainment software as described on the next page.

How to Download the Latest Infotainment Software

To download the latest version of the Infotainment system's software, navigate to the yamahamotorsports.com home page, select "MOTORCYCLE" at the top of the page, then scroll to the lower right side of the page and select "TRANSCONTINENTAL TOURING." Choose "Star Venture" or "Star Eluder" and then click the box marked "Infotainment System" just below the main image.



From the Infotainment main page, select "Infotainment System Update" from the lower left side of the page and click the "Download Latest Software Update" link to begin downloading.



Be sure that you have the latest update:
Quick start directions available to help you check your current system version and how to download and install the latest infotainment software release.

[LEARN MORE](#)

<https://www.yamahamotorsports.com/transcontinental-touring/pages/infotainment-software-update>

[Download Latest Software Update](#)

Version: R12.0.6 (500 MB - released February 2018)

How to Install the Latest Infotainment Software

1. Connect the vehicle to a battery charger to avoid battery drain during the updating process. **The process takes approximately 45 minutes to complete.**
2. A PC with an internet connection and a USB memory stick (flash drive) with enough space to hold the update software file required to update the infotainment software (Minimum 1 GB recommended).
3. Delete all data / format the USB memory.
4. Download the update file (swdl.iso) to your computer. Then copy the file to the USB memory.

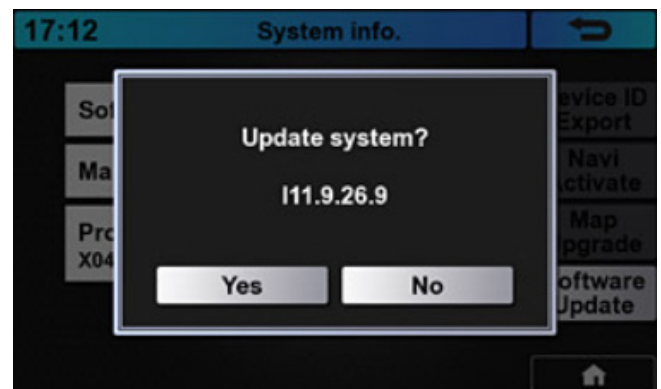
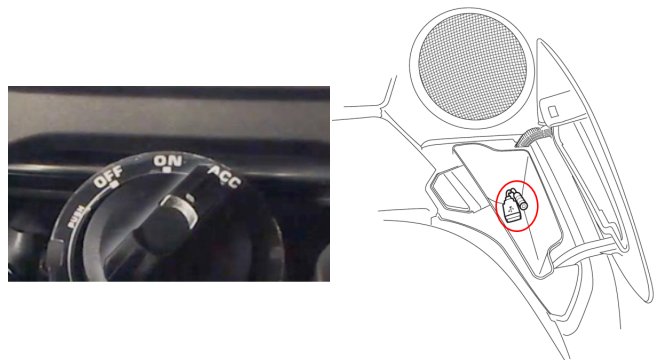
TIP: The file name must remain unchanged from "swdl.iso". If changed, the system will not recognize the file.

5. Turn the main switch on to the "ACC" position.
6. Insert the USB to the USB port located inside the right front fairing storage pocket.

TIP: Always use the ACC position of the main switch to perform software updates to avoid excessive battery drain during the updating process.

7. Navigate to the settings menu, then from the bottom of the settings list enter [System info.] The system will recognize the file from the USB memory inserted in step 6 and the "Software Update" icon in the lower right corner will become available.
8. Press "Software Update" to begin the updating process.
9. A confirmation message will be displayed, press "Yes" to execute the software update.

TIP: If the key is switched off, the USB becomes disconnected, or the battery becomes discharged after the update process has begun, the system will revert back to the previous version of the software and the updating process will have to be started over.



Warranty Information

Software updates will become available as needed to maintain the highest level of performance and functionality from the Star Venture and Star Eluder's Infotainment system. These updates are provided free of charge* and can be installed by the customer, if they choose to do so.

These software updates are provided as a courtesy and are not a warrantable item.

*The map data for the navigation system and corresponding updates are not free of charge.