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Coding Information

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Title: Left Side Lower Step Misaligned on HX

Applies To: HX

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

02/12/2018 - Initial Article Release

DESCRIPTION

This document will guide the user through steps to take when the L/S Lower Step is mis-aligned on HX units.

SYMPTOM(s)

Left side lower step does not line up with the top step.

DTC/Light	Description
N/A	N/A

SPECIAL TOOL(s) / SOFTWARE

Tool Description	Tool Number	Comments	Instructions
N/A	N/A	N/A	N/A

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
N/A	N/A	N/A	N/A

WARNING! To prevent property damage, personal injury, and / or death, park vehicle on a hard, flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in either direction.

WARNING! To prevent property damage, personal injury, and / or death, if the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent property damage, personal injury, and / or death, remove the ground cable from the negative terminal of the battery box before disconnecting any electrical components. Always connect the ground cable last.

REPAIR STEP(s)

1. If bottom step is misaligned, as shown in [Figure 1](#), proceed to step 2.
2. Remove the 4 front mounting bolts for the bottom step, [Figure 2](#).
3. Move the 4 bolts out one slot in order for the bottom step to align with the tank/top step, [Figure 3](#).
4. Steps should now line up properly, [Figure 4](#).





Figure 1: Misaligned bottom step



Figure 2: Bolts installed in wrong slots



Figure 3: Bolts installed in the proper location



Figure 4: Bottom step in proper position

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

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