

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 77-0622

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

January 26, 2018

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2018 No Boundaries ("No Bo") NBT10.5, NBT10.6, NBT16.5, NBT16.7, NBT19.5 travel trailer recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The manufacturing plant installed the winterization valve on the pressure side (vehicle side) of the water pump. The winterization valve should have been connected to the intake/suction side of the water pump. If the waterlines and water using components are not appropriately winterized from freezing, the components and waterlines may crack, break, etc. potentially voiding the component manufactures warranty.

OWNERS: WHAT SHOULD YOU DO?

Please make an appointment with your Forest River Dealership to have this Service Bulletin completed.

DEALERS: WHAT SHOULD YOU DO?

Please review the included remedy instructions.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
CUSTOMER SERVICE	574-642-1612

Dealer Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TECHNICAL SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
USA & CANADA - 77-0622	INSPECT WINTERIZATION INSTALLATION	60-000622	.50 HR.
USA & CANADA - 77-0622	R/R WINTERIZATION KIT	60-000623	1.00 HR

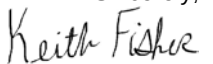
WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please contact the Warranty Department at the phone number above to arrange for reimbursement.

If you have already had this condition remedied at no cost under warranty, please disregard this notice.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,

Keith Fisher
Forest River, Inc.
Engineer
Office of Corporate Compliance

NO BOUNDARIES ("NO BO") – WINTERIZATION REMEDY INSTRUCTIONS

Step 1: Locate the Water Pump for the particular floorplan;

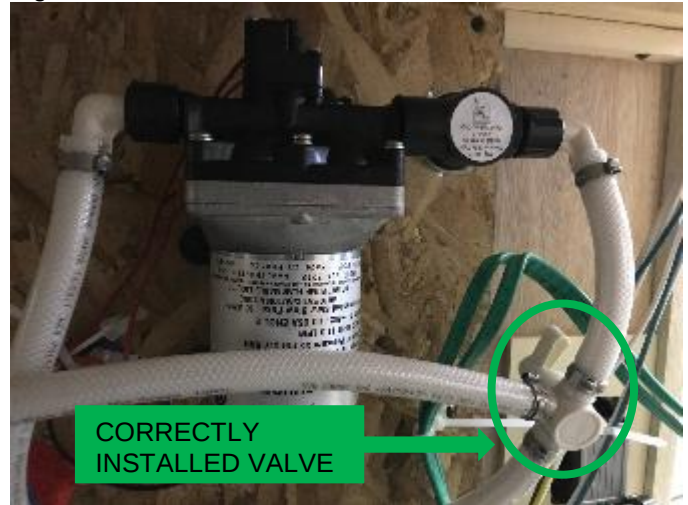
Step 2: Inspect the 3-Way Valve location, if the Valve is on the Pressure Side of the water pump as shown in Figure 1, proceed to the remedy by ordering **KIT NUMBER: 60P15984A**;

Step 3: If the Valve is installed according to Figure 2, do not proceed with the remedy. *Claim the Inspection Code.*

Figure 1



Figure 2



Remedy – Refer to Figure 2 for the Remedy if needed

- Step 1: Using a cutting tool such as a box cutter, cut the white water hose close to the valve then discard valve assembly;
- Step 2: Slide the provided hose clamps on each of the white hoses;
- Step 3: Insert the waterline coupler into each hose and secure tightly with the hose clamps on each side of the coupler;
- Step 4: Cut the white water line hose approximately 4 inches from the 90° elbow;
- Step 5: Slide the provided hose clamps on each of the white hoses;
- Step 6: Insert the provided pre-assembled valve into each hose with the handle pointing towards the white waterline to the pump

Important note important: on the valve is the word "IN" ensure the valve handle is turned to cover this word

Step 7: Secure the hose clamps onto the valve tightly

Step 8: Test the water system to ensure there are not any leaks

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You have completed the remedy of this service bulletin.
Please claim either the install or remedy repair code only.

Thank you for your help!