

Advanced Technical Information

Remote Key Batteries Are Prematurely Dead

Panamera (971) **1804** 9662 9

Binder - Advanced Technical Information

Attention:	Service Managers/Service Technicians	
Vehicle Type:	Panamera (971)	
Model Year:	2017-2018	
Customer Concern:	The remote key battery is dead before its expected end of life.	
Technical Concern:	The technician confirms this behavior.	
Service Information:	For vehicles built before 8/19/2017, the key itself is defective and the battery likely performs as expected. In this case, replace the key. As always, be sure to document the repair completely in PQIS. For this repair, please code the "cause" as follows:	
	Cause location: Cause symptom:	9662C Battery for remote control 4072 Voltage too low

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

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