

SERVICE POLICY LETTER

Reference number:	SPL-30-1063	Issued: 23 February, 2018
Subject:	Technical Training Update 2018	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

2018 will be an important year for Aston Martin and Technical Training. We would like to inform you of Technical Training events for the first half of the year.

New Vantage Technical Training Launch

Firstly, we have the Technical Training launch for new Vantage. The training dates are now 'live' on the Academy for you to book. It will be necessary for you to complete the two eLearning modules before you book the two day course. The launch training curriculum has been added to your individual learning path as per below:

- NEW Vantage Technical Training Launch	
- Pre-Requisite eLearning	
Description	Type
New Vantage Positioning and Design eLearning Module	e-Learning
New Vantage Positioning and Design Knowledge Check	Assessment
DB11 V8 Engine Technical Module	e-Learning
- Attended Course	
Description	Type
NEW Vantage Technical Training Course	Classroom

Technical Introduction 2018

We have a new two day Technical Induction course running in the first half of the year. The training dates are now 'live' on the Academy for you to book. There are two eLearning modules for you to complete, for further information on the modules please refer to the course description on the Academy.

If you have already completed an Induction course you do not need to complete it again. Please only book onto a course that you have not completed previously by reading the course description.

This course is for new technicians who have recently joined our network.

DB11 Introduction and AMDS 2.0

As well as developing and delivering exciting new courses, we have updated our core curriculum courses. We have the DB11 Introduction and AMDS 2.0 courses which will run in the first half of the year, please visit the Academy to book onto these courses.

You may have seen these courses appear on your learning path. If you have previously completed them, you do not need to complete them again. If you have completed a five day DB11 Technical Launch, please do not book onto the course again.

In the coming weeks, there will be exemptions put in place on the Academy, if you have previously completed a course, it will display as completed on your learning path. Please only book onto a course that you have not completed previously by reading the course description.

If you have any questions please contact the technical training team on – Technical.training@astonmartin.com

We look forward to welcoming you onto Technical Training in 2018.

Thank you for your continued support.

Yours faithfully



Phil Eaglesfield

Director of Client Services