

Entune 3.0 App Suite Connect

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2018	Camry, Camry HV, Mirai, Sienna	

REVISION NOTICE

February 16, 2018 Rev2:

- Applicability has been updated to include 2018 model year Mirai and Camry HV vehicles.
- The Introduction and Initialization/Update Procedure sections have been updated.
- Instructions for adding a Safety Connect static cling to applicable vehicles have been added.

July 20, 2017 Rev1:

- Applicability has been updated to exclude 2018 model year Avalon vehicles.
- The Initialization/Update Procedure section has been updated.

Any previous printed versions of this bulletin should be discarded.

Introduction

An initialization procedure is required to activate the Entune™ App Suite Connect for Entune™ 3.0 Audio, Entune™ 3.0 Audio Plus, and Entune™ 3.0 Premium Audio head units before they are used for the first time on new vehicles. The initialization procedure may also be performed under other circumstances, such as following a head unit replacement or after the customer's personal settings are erased.

The initialization procedure requires between 3 and 15 minutes to complete, depending on file size, cellular connection speed, and other factors. Following the initialization procedure, individual Entune™ apps may periodically update through an over-the-air update system. Updates are optional or mandatory. The update procedure will take approximately 1 minute for each app requiring an update. Follow the procedure in this bulletin to perform the initialization and app updates.

Additionally, a Safety Connect static cling is available to increase customer awareness. This bulletin also includes the vehicle identification process for Safety Connect-equipped vehicles and the static cling installation procedure.

Entune 3.0 App Suite Connect

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Initialization/Update Procedure

Table 1. Audio System Identification

Entune™ 3.0 Audio	NOT Equipped With an SOS Button
Entune™ 3.0 Audio Plus	Equipped With an SOS Button
Entune™ 3.0 Premium Audio	

NOTE

- An Entune™ compatible cell phone and an active Entune™ account are required to perform initialization or updates for Entune™ 3.0 Audio models. For these vehicles, the paired cell phone is used to download the software required for the vehicle update.
- If using Entune™ 3.0 app version 1.0.5 or older, an active Entune™ account or guest account is also required (NOT required when using version 1.0.7 or later).

- Refer to the Toyota Bluetooth® Compatibility Information link at *TIS– Diagnostics – Telematics* to verify cell phone compatibility.

NOTE

Connect the cell phone to Wi-Fi to avoid cell carrier charges.

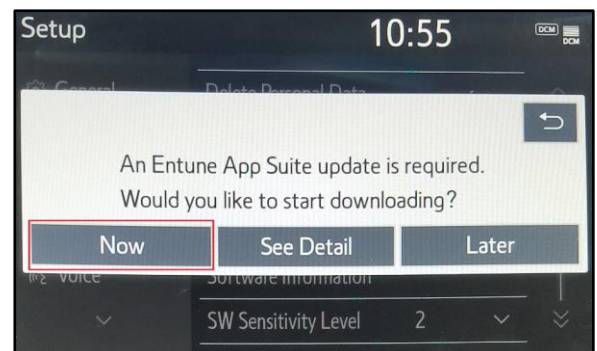
- Connect the cell phone to the vehicle via Bluetooth® by following the steps outlined in the Quick Pairing instructions on TIS.
- Open Entune™ App Suite Connect on the cell phone and sign in with your Toyota Owner's account or a guest user account.
- Select Now when the "Would you like to start downloading?" pop-up displays.

NOTE

The pop-up notification will appear on the head unit when:

- The cell phone is paired on an Entune™ 3.0 Audio model.
- Or
- Ignition "ON" is performed on a vehicle with Entune™ 3.0 Audio Plus or Entune™ 3.0 Premium Audio (cell phone NOT required).

Figure 1.

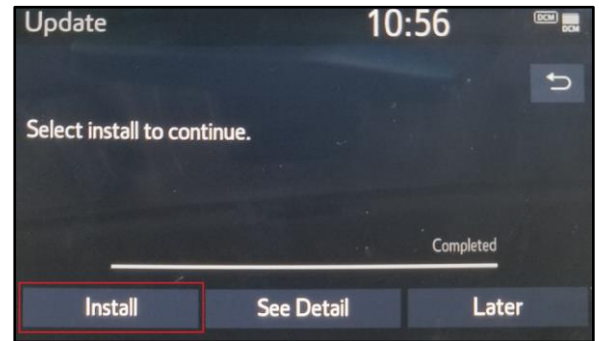


Entune 3.0 App Suite Connect

Initialization/Update Procedure (continued)

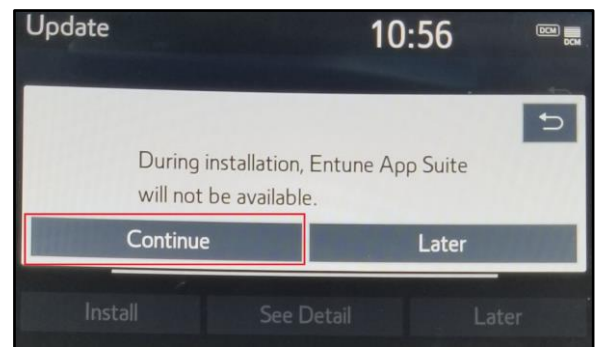
5. When the download is completed, select Install.

Figure 2.



6. Select *Continue* when the “During Installation, Entune App Suite will not be available” pop-up displays.

Figure 3.



7. Once the installation is completed, select OK.
8. Confirm that the update is completed by opening an app within the vehicle's App Suite.

NOTE

- If the vehicle is equipped with Entune™ 3.0 Audio Plus or Entune™ 3.0 Premium Audio (equipped with an SOS button), continue to step 9.
- If the vehicle is equipped with Entune™ 3.0 Audio (NOT equipped with an SOS button), the process is now completed.

Entune 3.0 App Suite Connect

Initialization/Update Procedure (continued)

9. Obtain the Safety Connect static cling from your service manager and install it on the dash in the applicable location as shown.

NOTE

This static cling is for customer awareness and should NOT be removed prior to customer delivery.

Figure 4. Camry and Camry HV



Figure 5. Mirai



Figure 6. Sienna

