1301 Stahley Drive
Building #42
Nappanee, IN 46550

Newmar Corporation
Warranty
Department

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

Recall Service Bulletin

Date Issued	Model Year(s) Affected	RSB #
2/08/2018	2017, 2018	509

MODEL

Bay Star Sport	☐	Ventana	☒	Essex	☐
Bay Star	☐	Dutch Star	☒	King Aire	☐
Canyon Star	☐	Mountain Aire	☐	New Aire	☐
Ventana LE	☒	London Aire	☐	Other	☐

Description

Newmar Corporation has decided that certain 2017-2018 Ventana, Ventana LE, and Dutch Star motorhomes built on Freightliner Chassis fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment." On certain motorhomes, if the headlight high beams are activated, only the high beam bulbs illuminate. The intention of the high beam function on the affected coaches is to have both the high beam and low beam bulbs illuminate together.

Issue: Driving a motorhome at night without the required illumination of the road may reduce the driver's visibility, increasing the risk of a crash causing injury and/or property damage.

Correction: Daimler Trucks North America (DTNA) authorized service facilities will repair as necessary to ensure the low beam bulb and the high beam bulbs illuminate together during activation of the high beams.

Affected Units: Refer to the attached population list for specific coach and VIN numbers.

Recommended Action

Action: Contact your Service Account Manager at Newmar to assist in scheduling this repair with a DTNA authorized service facility.

The work instructions, any necessary parts or software updates, and labor time will be provided to the authorized facility by DTNA.

Flat Rate Code: 18V 062 **Labor Time:** .9 hr.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this R.S.B., please contact a Warranty Service Representative at Newmar Corporation.