

1301 STAHLEY DRIVE
BUILDING #42
NAPPANEE, IN 46550

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

RECALL SERVICE BULLETIN

DATE ISSUED

MODEL YEAR(S) AFFECTED

RSB #

1/18/2018

2017

507

MODEL

Bay Star Sport	☒	Ventana	☐	Essex	☐
Bay Star	☒	Dutch Star	☐	King Aire	☐
Canyon Star	☒	Mountain Aire	☐	New Aire	☐
Ventana LE	☐	London Aire	☐	Other	☐

DESCRIPTION

In response to notification from Ford, Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Ford chassis. On certain motorhomes, the anti-lock brake system hydraulic electronic control unit (HECU) may have missing valve block ball plugs.

Issue: This could cause fluid leaks or air ingress during braking, potentially increasing brake pedal travel and/or stopping distances. This could increase the risk of a crash causing injury and/or damage to property.

Correction: Ford dealers will inspect the HECU for missing plugs and replace as necessary.

Affected Units: Refer to the attached population list for specific VIN numbers supplied by Ford Motor Company.

RECOMMENDED ACTION

Call **Ford's toll-free line at 1-866-436-7332** or contact a **Ford or Lincoln dealer** to locate a Qualified Service Center near you. If you require further assistance, contact your Newmar Service Account Manager. Ford Motor Company will authorize and provide work instructions to their authorized dealer service centers, along with any necessary parts.

Note: Newmar will not authorize this repair. Ford Motor Company will authorize and schedule this repair.

Flat Rate Code: 17V 843

Labor time: 2.2 hr. (Estimated by Ford)

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this R.S.B., please contact a Warranty Service Representative at Newmar Corporation.