1301 Stahley Drive
Building #42
Nappanee, IN 46550

Newmar Corporation
Warranty
Department

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

Recall Service Bulletin

Date Issued	Model Year(s) Affected	RSB #
1/18/2018	2016-2018	506

MODEL

Bay Star Sport	☒	Ventana	☒	Essex	☒
Bay Star	☒	Dutch Star	☒	King Aire	☒
Canyon Star	☒	Mountain Aire	☒	New Aire	☒
Ventana LE	☒	London Aire	☒	Other	☐

Description

Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes.

Issue: On certain motorhomes, there may be a loose electrical connection to the automatic transfer switch (ATS) that was not properly tightened. If the power connection is loose, it may result in a buildup of heat at the connection, which may increase the risk of fire causing injury and/or damage to property.

Correction: Dealers will inspect the electrical connections and perform the repair if necessary.

Affected Units: Refer to the attached population list for specific coach and VIN numbers.

Recommended Action

Inspect the transfer switch and torque the electrical connections to the specified torque on the transfer switch cover, and submit the claim.

If the transfer switch components or wiring are damaged from heat buildup, submit photos, and contact your Newmar Service Account Manager for authorization of additional labor time and/or parts.

Flat Rate Code: 17V 830 **Labor time: .5 hr**

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this R.S.B., please contact a Warranty Service Representative at Newmar Corporation.