

# NEWMAR CORPORATION

## WARRANTY

### DEPARTMENT

## RECALL SERVICE BULLETIN

| DATE ISSUED | MODEL YEAR(S) AFFECTED | RSB # |
|-------------|------------------------|-------|
| 1/04/2018   | 1995- 2018             | 502   |

### MODEL

|                |                                     |               |                                     |           |                                     |
|----------------|-------------------------------------|---------------|-------------------------------------|-----------|-------------------------------------|
| Bay Star Sport | <input checked="" type="checkbox"/> | Ventana       | <input checked="" type="checkbox"/> | Essex     | <input checked="" type="checkbox"/> |
| Bay Star       | <input checked="" type="checkbox"/> | Dutch Star    | <input checked="" type="checkbox"/> | King Aire | <input checked="" type="checkbox"/> |
| Canyon Star    | <input checked="" type="checkbox"/> | Mountain Aire | <input checked="" type="checkbox"/> | New Aire  | <input checked="" type="checkbox"/> |
| Ventana LE     | <input checked="" type="checkbox"/> | London Aire   | <input checked="" type="checkbox"/> | Other(s)  | <input checked="" type="checkbox"/> |

### DESCRIPTION

Walter Kidde Portable Equipment, Inc. (Kidde) has recalled certain 10BC fire extinguishers. In response, Newmar is publishing NHTSA Recall 17V 809. The recalled fire extinguishers may have been installed in certain models and years of coaches produced by Newmar Corporation.

Issue: On certain motorhomes, the fire extinguishers using plastic handles may become clogged or require excessive force to activate. In certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and may render the product inoperable. If the fire extinguisher does not function properly, it may cause physical injury and/or damage to property.

**Affected coaches:** Refer to the attached population list for specific coach and VIN numbers.

### RECOMMENDED ACTION

Correction: Walter Kidde Portable Equipment, Inc. (Kidde) will provide a remedy for the potential defect to owners of all affected motorhomes at no charge for parts or labor. This remedy consists of replacing the defective fire extinguisher with a new fire extinguisher. Replacement fire extinguishers will be supplied directly by Kidde.

Contact: Call Kidde customer service toll-free at 1-855-271-0773, or visit their website ([www.kidde.com](http://www.kidde.com)) and click on "Product Safety Recall" for more information. Contact your Service Account Manager if further assistance is necessary.

**Flat Rate Code:** 17V 809

**Labor Time:** .0 hr. (as determined by Kidde)

**Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.**