

To: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
From: Hyundai Motor America
Date: 02/26/2018
Subject: Service Campaign T2U - 2016-17MY Tucson Evaporator
Temperature Sensor & ECM Update (TSB# 18-01-010)

Hyundai Motor America is conducting a Service Campaign to replace the evaporator temperature sensor and update the ECM software on certain 2016-17MY Tucson vehicles. Service Campaign T2U provides a service procedure to replace the evaporator temperature sensor and update the ECM software.

In order to identify only those vehicles affected by Service Campaign T2U, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the campaign. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2U.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock & Retailed.

TSB #18-01-010 is available on hyundaitechinfo.com as of February 27, 2018. It contains instructions on performing the service and submitting the campaign claim.

An initial shipment of evaporator temperature sensors began shipping on February 26th to certain dealers with affected vehicles. Additional parts can be ordered from your Facing PDC. Evaporator temperature sensors will be placed on "Campaign Parts Management" (CPM).

Applicable software for this campaign is available on Hyundai's Service Website.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA