



Preliminary Information

PIT5411J TAC Part Restriction for US Dealers - Navigation Radio, Radio, Human Machine Interface, Media Player, Radio Display, and Radio Control/Integrated Center Stack

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018	All	All	All	All
Buick	Encore	2017 - 2018	All	All	All	All
Buick	Envision	2017 - 2018	All	All	All	All
Buick	LaCrosse	2017 - 2018	All	All	All	All
Buick	Regal	2017 - 2018	All	All	All	All
Cadillac	ATS	2017 - 2018	*See Note A	*See Note A	All	All
Cadillac	CT6	2017 - 2018	All	All	All	All
Cadillac	CTS	2017 - 2018	*See Note A	*See Note A	All	All
Cadillac	Escalade	2017 - 2018	*See Note A	*See Note A	All	All
Cadillac	XT5	2017 - 2018	All	All	All	All
Cadillac	XTS	2017 - 2018	*See Note A	*See Note A	All	All
Chevrolet	Bolt	2017 - 2018	All	All	All	All
Chevrolet	Camaro	2017 - 2018	All	All	All	All
Chevrolet	Colorado	2017 - 2018	All	All	All	All
Chevrolet	Corvette	2017 - 2018	All	All	All	All
Chevrolet	Cruze	2017 - 2018	All	All	All	All
Chevrolet	Equinox	2018	All	All	All	All
Chevrolet	Impala	2017 - 2018	All	All	All	All
Chevrolet	Malibu	2017 - 2018	All	All	All	All
Chevrolet	Silverado	2017 - 2018	All	All	All	All
Chevrolet	Sonic	2017 - 2018	*See Note B	*See Note B	All	All
Chevrolet	Spark	2017 - 2018	All	All	All	All
Chevrolet	Suburban	2017 - 2018	All	All	All	All
Chevrolet	Tahoe	2017 - 2018	All	All	All	All
Chevrolet	Traverse	2018	All	All	All	All
Chevrolet	Trax	2017 - 2018	*See Note B	*See Note B	All	All
Chevrolet	Volt	2017 - 2018	All	All	All	All
GMC	Acadia	2017 - 2018	All	All	All	All
GMC	Canyon	2017 - 2018	All	All	All	All
GMC	Sierra	2017 - 2018	All	All	All	All
GMC	Terrain	2018	*See Note B	*See Note B	All	All
GMC	Yukon Models	2017 - 2018	All	All	All	All

*NOTE A: The Cadillac CUE ICS (Integrated Center Stack) for ATS, CTS, XTS, and Escalade has been removed from TAC restriction for Model Year 2017 and prior.

*NOTE B: Please refer to [PIE0447](#) for freezing up or touch screen inoperative concerns with IOR radios.

Supersession Statement:

This PI was superseded on 2/6/2018 to add Note B on PIT5411J. Please discard PIT5411H.

Condition / Concern

US Dealers - Effective 8/21/2017 the components below will be placed on restriction through the General Motors Technical Assistance Center only for the specific years/models listed above. Please review recommendations below prior to contacting TAC at (877)446-8227 (US).

Important: When calling TAC, be certain to select the Infotainment prompt for ANY part listed below.

Canada Dealers - This PI is for US DEALERS ONLY, please contact York Electronics directly at (888)650-9675 (Oshawa) or (800)361-2894 (Calgary).

Recommendations / Instructions

Please see the list of components below for current TAC part restrictions applicable to the years/models listed above. A TAC case should not be required to order these parts for previous model year vehicles even if they are the same part number as the 2017 and/or 2018 models listed above.

- HMI (Human Machine Interface)
- Radio/Tuner/CSM (Center Stack Module)
- Media Disc Players
- Radio Control/Display/ICS (Integrated Center Stack)

Depending on the concern, TAC may require additional information. Refer to [PIC6095](#) for component identification and use the vehicle VIN when searching for the replacement part number in the parts catalog.

Additional SI Keywords

AM audio catalog center concern control CUE diagnostic display DVD EREV ESC exchange FM GPS HMI ICS IOA IOB IOR IOS IOT IOU IO3 IO4 IO5 IO6 intellilink integrated map media MP3 mylink nav navigation part parts RAO radio reception restriction screen stack traffic tuner UA3 UY4 video XM xmradio Z2SC



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