

Preliminary Information

PIP5546B GF9 Transmission Shudder Under 40 MPH

Models

| Brand: | Model: | | Model Years: | VIN: | | Engine: | Transmissions: | |
|----------------------------|----------|--|---|------|-----|-----------|----------------|--|
| Biana. | | | | from | to | Liigilie. | mansinissions. | |
| Buick | Enclave | | 2018 | All | All | All | M3W | |
| Chevrolet | Traverse | | 2018 | All | AII | All | M3V | |
| Involved Region or Country | | North America | | | | | | |
| Condition | | Slight shudder felt at speeds 40 MPH or below during a shift | | | | | | |
| Cause Poss | | Possible | Possible TCC shudder on re-apply after a shift. | | | | | |

Correction:

If confirmed to be a TCC shudder while monitoring TCC slip speed during the concern, or concern goes away when TCC is commanded on with the scan tool, and the concern is 40 MPH or below, perform a trans fluid drain and fill using DEXRON VI as per SI.

A minimum of 200 miles should be driven after the drain and fill to confirm repairs.

If above 40 MPH, TSB 17-NA-317 should be reviewed.

This concern continues to be investigated and this PI will be updated or advanced to a bulletin, if needed.

Warranty Information

| Labor Operation | Description | Time |
|-----------------|--|-----------------------|
| 8480708 | Transmission Fluid Drain and Fill to Correct Shudder | Use Actual Clock Time |

<u>Version History</u>

| Version | 3 |
|----------|--|
| Modified | 1/24/18 - Update Correction Section 02/05/18 - Updated to add labor operation code. |



















