



Temporary Repair Practice

TRP Number: t1993	Revision:	Released Date: 16-Feb-2018
ISB6.7 and QSB6.7 Cylinder Bore Crosshatch Missing TRP		Expiration Date (U.S. and Canada): 31-Jan-2020
		Expiration Date (International): 31-Jan-2020

ISB6.7 and QSB6.7 Cylinder Bore Crosshatch Missing TRP

Attention

- U.S / Canadian Dealers
- U.S / Canadian Distr./Branches and Div. Offices (Automotive & Industrial)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This TRP is being issued to address the degraded or missing cylinder crosshatch on certain ISB6.7 CM2350 B101 and QSB6.7 CM2350 B105 engines. This TRP authorizes certified repair locations to replace the engine if it is determined the cylinder crosshatch is degraded or missing.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered In the Base Engine Warranty period, and
2. **must** show an OPEN status on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Symptoms of missing cylinder crosshatch may include high blowby and/or customer reported excessive oil consumption. For eligible engines, measure the crankcase blowby pressure.
2. If high crankcase blowby exists, replace the engine without further investigation.
3. Contact Cummins Care for preauthorization and to begin the engine trade out process.

Material Disposition

Materials removed as a result of this field action **must** be sent to ReCon.

Reimbursements

Parts

There are no parts covered in this field action.

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-115	Engine - Remove and Install (With EGR) (OPTIONAL)	
00-101	Engine - Remove and Install (OPTIONAL)	
00-90X	Administrative time	
14-710	Measure Crankcase Blowby	

Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : The new engine cost **must** be claimed here. Document the ESN, the Auth Code, and claim at distributor invoice amount, no markup. Cost to ship removed engine to the return center may also be claimed when detailed. Fluid top off may also be claimed here. Charges, handling fees, and other costs must be documented and justified in the claim narrative. An Engine Trade Out Form **must** be submitted. The purpose of the Engine Trade out Form is to initiate the administrative process to discontinue applicable coverage(s) associated with the original engine and transfer applicable coverage(s) to the replacement engine, and further provides full financial reimbursement for the replacement engine(s) through this field action. This process to transfer coverage(s) begins with the Engine Trade out Form for Cummins Engines. Submit the completed Engine Trade out Form to warranty@cummins.com after claim submission.

Claim Instructions

For Cummins Dealers, claims for this TRP **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WBKCAB

Attachments



Click here to see [t1993_esn-list.xls](#)

(/service/english/attachments/t1993_esn-list.xls)

Engine Family	Fuel System
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
Design Application	Market Application
All	All
All	All

Last Modified: 16-Feb-2018
